SAN JUAN COUNTY, COLORADO

BOARD OF COMMISSIONERS MEETING AGENDA

January 11, 2023

Due to the continuing COVID-19 concerns, San Juan County meetings will be conducted in a hybrid virtual/in-person format. All persons including Board Members, Staff and those with appointments scheduled on the agenda may meet in person or via zoom. At risk participants are strongly encouraged to wear a mask. We encourage community members to participate via zoom. The information necessary to connect to the public meeting is listed below.

CALL TO ORDER: 8:30 A.M.

OLD BUSINESS:

Consider Bills and Authorize Warrants BOCC Meeting Minutes December 15, 2022 Other Business Adjourn

CALL TO ORDER

Board Reorganization

APPOINTMENTS:

9:00 A.M. - Becky Joyce, Public Health Director

9:30 A.M. - Martha Johnson, Human Services

10:00 A.M. - Beth Kremer, San Juan Development Association

10:30 A.M. - Erick Loyer-Ice Pirate

11:00 A.M. - Aaron Brill-Silverton Mountain

11:20 A.M. - BLM – Lisa Merrill, Melissa Smeins

11:45 A.M. – MSI – Melissa May, Jake Kurzweil

CORRESPONDENCE:

Bonita Peak Mining District Update

NEW BUSINESS:

Resolution 2023-01 Commissioner Kuhlman Thank You Appointments to Boards and Offices County Treasurer Annual Report Designate Courthouse Entrance for Official Posting of Meetings Commissioner Reports

OTHER:

ADJOURN: Next Regular Meeting – 6:30 PM, January 25, 2023

Join Zoom Meeting

https://zoom.us/j/92136473203

Meeting ID: 921 3647 3203

One tap mobile

- +16699006833, 92136473203# US (San Jose)
- +12532158782,,92136473203# US (Tacoma)

Dial by your location

- +1 669 900 6833 US (San Jose)
- +1 253 215 8782 US (Tacoma)
- +1 346 248 7799 US (Houston)

- +1 646 876 9923 US (New York) +1 301 715 8592 US (Germantown) +1 312 626 6799 US (Chicago) Meeting ID: 921 3647 3203

Please join us

January 11, 2023, at 8:40 am in the County Commissioner's Room



SAN JUAN COUNTY BOARD OF COMMISSIONERS MET JANUARY 11, 2023

AND THE FOLLOWING BILLS WERE APPROVED FOR PAYMENT.

24081	. AVALANCHE CAFÉ	EMPLOYEE CHRISTMAS LUNCH	450.00
24082	ANTHEM BLUE CROSS	MEDICAL INSURNACE	19320.83
24083	VISA	COMMUNICATIONS & SOC BILLS	466.56
24084	MAISEL EXCAVATION	HOSPITAL COAL	1202.20
24085	IRON WOMAN CONSTRUCTION	SITE ASSESSMENT SGC PARCEL	19700.00
24086	CITIZENS STATE BANK	ANVIL PAYMENT	5558.98
DD	ABIGAIL H. ARMISTEAD	SHERIFF DEPUTY WAGES	3415.44
DD	AMIE R. BICOCCHI	NURSE & SHERIFF HELP WAGES	3051.95
DD	ANTHONY D. EDWARDS	COMMUNICATIONS WAGES	2521.19
DD	ARTHUR J. DONOVAN	EPD WAGES	4459.57
DD	AUSTIN P. LASHLEY	COMMISSIONERS WAGES	1484.04
DD	BRUCE T. CONRAD	SHERIFFS WAGES	3910.37
DD	DEANNA M. JARAMILLO	TREASURERS WAGES	3314.23
DD	ELIZABETH KREMER	DEC 22 ED PAY	2426.55
DD	ERNEST F. KUHLMAN	COMMISSIONERS WAGES	1991.91
DD	JOHN A. JACOBS	SHERIFF DEPUTY WAGES	1382.13
DD	KERI METZLER	CORONERS WAGES	902.32
DD	KIMBERLY A. BUCK	ASSESSORS WAGES	3861.94
DD	KRISTINA L. RHOADES	SOCIAL SERVICE WAGES	2279.86
DD	LADONNA L. JARAMILLO	COUNTY CLERK WAGES	3273.72
DD	LOIS MACKENZIE	NURSE ASSISTANT WAGES	1200.46
DD	REBECCA B. JOYCE	COUNTY NURSE WAGES	5107.77
DD	REBECCA J. RHOADES	CUSTODIAN WAGES	1199.54
DD	STEVEN W. LOWRANCE	UNDERSHERIFF WAGES	3903.72
24087	FRED W. CANFIELD	SNOW SHOVELING PAY	378.79
24088	LISA M. ADAIR	PLANNER WAGES	1860.64
24089	MACKENZIE A. GILLESPIE	DEPUTY CLERK WAGES	1740.63
24090	SCOTT L. FETCHENHIER	COMMISSIONERS WAGES	2034.91
24091	TOMMY WIPF	VETS OFFICER WAGES	354.40
24092	WILLIAM A. TOOKEY	ADMINISTRATOR WAGES	4564.00
24093	CITIZENS STATE BANK	FEDERAL TAXES WITHHELD	20688.82
24094	CITIZENS STATE BANK	STATE TAXES WITHHELD	3309.00
24095	GREAT-WEST LIFE	GROUP RETIREMENT	5407.30
24096	CITIZENS STATE BANK	H S A SAVINGS	1600.00
24097	AMWINS GROUP BENEFITS INC	VISION INSURANCE	170.97
24098	ROBERT GARDINER	NURSE FINANCE PAY	2400.00
24099	AFLAC	INDIVIDUAL INSURANCE	177.10
24100	KANSAS CITY LIFE	DENTAL & LIFE INSURANCE	942.51
24101	SAN JUAN COUNTY CLERK	REIMB PETTY CASH	75.00
24102	SPATIALIST	ANNUAL LICENSE-PROPERTY PORTAL	10000.00
24103	CITIZENS STATE BANK	4TH QUARTER UNEMPLOYMENT	316.98
24104	INTERNAL REVENUE SERVICE	FEDERAL TAXES WITHHELD	15.65
24105	VISA	BILLS	8386.88
24106	SAN MIGUEL POWER	BILLS	3595.55
24107	ERNEST F. KUHLMAN	REIMB SUPPLEMENTAL	198.28

24108 CREATIVE CRACKER JACK	DESIGN & ILLUSTRATION SERVICES	331.63
24109 STATE OF COLORADO DPA ACCOUNTING	RENEWAL-REG-TITLLE	71.38
24110 SAUL'S CREEK ENGINEERING	MAINT & SUPPORT-INTERNET SERVICES	4110.00
24111 CENTURY LINK	CUSTODIAN BILL(ELEVATOR ROOM)	85.55
24112 SILVERTON GROCERY	BATTERIES	15.99
24113 COLORADO CUSTOM ELEVATOR	ANNUAL ROUTINE PM SERVICES	500.00
24114 CODY BRADORD CONSTRUCTION	PLOW SIDEWALKS AT COURTHOUSE	100.00
24115 SILVERTON SCHOOL	SHARED MAINTENANCE POSITION	12274.50
24116 SILVERTON CLINIC	REIMB COVID TESTING	763.74
24117 SILVERTON CLINIC	REIMB COVID TESTING	948.58
24118 ROCK ENVIRONMENTAL SERVICES	DUST EMAILS	360.00
24119 DAYNA KRANKER	NURSE ASSISTANT	551.00
24120 OPTIONS MEDICAL BILLING	NURSE BILL	22.50
24121 SILVERTON SCHOOL	NURSE & COUNSELING SUPPORT	19946.78
24122 BRUCE E. HARING, MA LPC	DEC 2022 PAY	4942.00
24123 CALPHO	NURSE BILL	482.00
24124 CENTURY LINK	SHERIFFS BILL	72.22
24125 VERIZON	SHERIFFS BILL	119.67
24126 DOMINION VOTING	ANNUAL FILMWARE LICENSE-WARRANTY	270.66
24127 DENNIS R. GOLBRICHT	SERVICES RENDERED	2184.00
24128 AMBULANCE ASSOCIATION	DEC 22 SALES TAX MONTHLY PAYMENT	38333.33
24129 AMBULANCE ASSOCIATION	DEC 22 MONTHLY PAYMENT	7200.00
24130 EAGLE COUNTY TREASURER	2023 DUES	600.00
24131 DR JOEL, INC	SET UP SPLASHTOP-NURSE WIFI	142.50
24132 FORETHOUGHT. NET	BILLS	1152.55
24133 SILVERTON HARDWARE	BILLS	197.76
24134 SILVERTON LP GAS	COURTHOUSE-FD TANK FILL UPS	6287.45
24135 SANI SERV, LLC	TOILET ON RED MOUNTAIN	160.00
24136 ODP BUSINESS SOLUTIONS, LLC	SUPPLIES	136.41
24137 IMAGE NET CONSULTING	COPIER USAGE	528.71
24138 AREA AGENCY ON AGING	DONATION	850.00
24139 VOLUNTEERS OF AMERICA	DONATION	300.00
24140 SJCHS CEMETERY	DONATION	250.00
24141 FIRE DEPARTMENT	SANTA DONATION	100.00
24142 AXIS HELATH SYSTEM	DONATION	500.00
24143 SILVERTON YOUTH CENTER	DONATION	500.00
24144 MOUNTAIN STUDIES INSTITUTE	DONATION	1000.00
24145 CO SMALL BUSINESS DEVELOPMENT	DONATION	211.00
24146 SAN JUAN DEVELOPMENT ASSOC	DONATION	5000.00
24147 KENNY SCHAAF COUNTY SURVEYOR	COUNTY SURVEYOR PAY	2500.00
24148 IRELAND STAPLETON	SERVICES RENDERED	2031.00
24149 CTSI	2023 CAPP CONTRIBUTION	151063.31
24150 CTSI	COUNTY WORKERS' COMPENSATION POOL	18933.00
24151 VISA	COMMUNICATION-SOC SER BILLS	619.03
24152 SILVERTON FIRE AUTHORITY	NOV-DEC 22 CLEANING	360.00
24153 ACCA	ASSESSORS MEMBERSHIP RENEWAL	100.00
TOTAL GENERAL		451810.94

Ø.	

ROAD

DD LOUIS K. GIRODO DD MICHAEL C. MACFIELD ROAD OPE DD RUSTY MELCHER ROAD OPE 6994 CITIZENS STATE BANK 6995 CITIZENS STATE BANK 6996 GREAT-WEST LIFE 6997 CITIZENS STATE BANK 6998 KANSAS CITY LIFE 6999 AMWINS GROUP BENEFITS 7000 AFLAC 7001 CITIZENS STATE BANK 7002 ALSCO 7003 SAN MIGUEL POWER 7004 JOHN DEERE FINANCIAL 7005 LAWSON PRODUCTS 7006 VISA 7007 DISA INC 7008 CORE MOUNTAIN ENTER 7009 VOID 7010 FOUR CORNERS WELDING 7011 SILVERTON LP GAS 7012 CTSI 7013 CTSI	REMAN WAGES RSEER WAGES RATOR
--	---

GENERAL 451810.94 ROAD 78081.41 TOTAL 529892.35

WERE ALLOWED SETTLEMENT IN FULL BY ORDER OF SAN JUAN COUNTY COMMISSIONERS.

SCOTT L. FETCHENHIER, CHAIRMAN	ERNEST F. KUHLMAN, COMMISSIONER
AUSTIN LASHLEY, COMMISSIONER	LADONNA L. JARAMILLO, CLERK

SAN JUAN COUNTY BOARD OF COMMISSIONERS REGULAR MEETING FRIDAY, DECEMBER 15, 2022 AT 8:30 A.M.

Call to Order: The meeting was called to order via Zoom by Chairman Scott Fetchenhier. Present were Commissioner Ernie Kuhlman, Commissioner Austin Lashley, Attorney Dennis Golbricht and Administrator William Tookey.

Payment of Bills: Commissioner Kuhlman moved to authorize payment of the warrants as presented. Commissioner Lashley seconded the motion. The motion passed unanimously.

Minutes: Commissioner Kuhlman moved to approve the minutes of November 21, 2022. Commissioner Lashley seconded the motion. The motion passed unanimously.

Public Health Director Becky Joyce was present to provide the Commissioners with an update on public health. In an effort to implement the Public Health Plan she would like to create a Health Care Task Force. Commissioner Lashley moved to approve appointing a Commissioner to the Task Force. Commissioner Kuhlman seconded the motion. The motion passed unanimously.

Commissioner Kuhlman moved to approve Resolution 2022-12 to adopt the 2023 Budget. Commissioner Lashley seconded the motion. The motion passed unanimously.

Commissioner Lashley moved to approve Resolution 2022-13 to Levy Taxes. Commissioner Kuhlman seconded the motion. The motion passed unanimously.

Commissioner Kuhlman moved to approve Resolution 2022-14 to appropriate money. Commissioner Lashley seconded the motion. The motion passed unanimously.

Commissioner Lashley moved to Approve 2022 Meeting and Holiday Schedules. Commissioner Fetchenhier seconded the motion. The motion passed unanimous.

Commissioner Kuhlman moved to Certify the Mill Levies and Revenues for 2023 as follows:

MILL LEVIES

Appendigue 2 - Man Maria	Assessed Valuation	Mill Levy	Revenue
SAN JUAN COUNTY			
General Fund	53,479,692.00	19.000	1,016,114.15
Road & Bridge	53,479,692.00	0.350	18,717.89
Social Services	53,479,692.00	0.291	15,562.59
Temporary Reduction	53,479,692.00	0.000	0.00
Refunds/Abatements	53,479,692.00	0.082	4,385.33
TOTAL	53,479,692.00	19.723	1,054,779.97
SCHOOL DISTRICT	The same of the sa		THE RESIDENCE
General Fund	53,479,692.00	15.009	802,676.70
Hold Harmless	53,479,692.00	-2.044	-109,312.49
Authorized Overide	53,479,692.00	0.371	19,840.97

Abatement	53,479,692.00	0.082	4,385.33
Bond Redemption	53,479,692.00	1.6000	85,567.5
	11.5 (2.1)		
TOTAL	53,479,692.00	15.018	803,158.0
COURT OF OUR VEDTON			
OWN OF SILVERTON	00.070.000.00	10.500	204.074.2
General Operating	28,870,389.00	10.560	304,871.3
Obligation Bonds	28,870,389.00	0.000	0.0
Refunds/Abatements	28,870,389.00	0.000	0.0
TOTAL	20,070,300,00	10.560	304,871.3
TOTAL	28,870,389.00	10.560	304,071.3
SOUTHWEST WATER			
General Operating	53,479,692.00	0.407	21,766.2
Temporary Reduction	53,479,692.00	0.000	0.0
Refunds/Abatements	53,479,692.00	0.000	0.0
, sees take to the manager more re-	homens have a his out of	n séilein déir	amerika serieta
TOTAL	53,479,692.00	0.407	21,766.2
HERMOSA CLIFF FIRE			d' (Shiring)
General Operating	0.00	0.000	0.0
Bond	0.00	0.000	0.0
Refunds/Abatements	0.00	0.000	0.0
		0.000	0.0
TOTAL	0.00	0.000	0.0
DURANGO FIRE PROTECTION	والتجانب وكسال وسواره		
General Operating	9,130,311.00	8.200	74,868.5
Bond	0.00	0.000	0.0
Refunds/Abatements	0.00	0.000	0.0
TOTAL	9,130,311.00	8.200	74,868.5

Commissioner Lashley seconded the motion. The motion passed unanimously.

Commissioner Lashley moved to approve the 2023 Law Enforcement Contract. Commissioner Kuhlman seconded the motion. The motion passed unanimously.

Commissioner Kuhlman moved to approve the 2023 Governmental Services Agreement. Commissioner Lashley seconded the motion. The motion passed unanimously.

Chief Doughty and Fire Marshal Hanks were present to discuss the proposed Durango Fire Protection District Intergovernmental Agreement to implement an impact fee.

Resolution 2022-11 Adopting An Improvement And Development Impact Fee For Fire Protection, Rescue And Emergency Services was presented to the Commissioners for their consideration Commissioner Kuhlman moved to adopt Resolution 2022-11 as presented. Commissioner Lashley seconded the motion. The motion passed unanimously.

Durango Fire Protection District Intergovernmental Agreement with the current impact fee was presented to the Commissioners for their consideration. Commissioner Lashley moved to approve the Intergovernmental Agreement as presented. Commissioner Kuhlman seconded the motion. The motion passed unanimously.

Lisa Bloomquest, Executive Director of HomesFund was present to request that San Juan County support a CDBG grant for regional housing assistance. Commissioner Lashley moved to approve submitting the CDBG grant application and approving all necessary documentation. Commissioner Kuhlman seconded the motion. The motion passed unanimously.

Planning Director Lisa Adair was present to address any questions concerning her staff report.

At the request of the County Clerk's Office Commissioner Kuhlman moved to authorize the application of a credit card with a credit limit of \$2000.00 for Deputy Clerk MacKenzie Gillespie. Commissioner Lashley seconded the motion. The motion passed unanimously.

Having no other business, the Commissioners meeting was adjourned at 11:45 A.M.

	,		

CDHS Certification of Compliance - Year 2023 County Personnel and Merit System

Each county merit system shall function under the following principles and requirements in order to be in compliance with Section 26-1-120(8), C.R.S., and 9 CCR 2502-1 Rule 2.200:

- A. The recruitment, selection, and advancement of employees shall be on the basis of relative abilities, knowledge, and skills, including open consideration of qualified applicants for initial appointment.
- B. The system shall provide equitable and adequate compensation.

Print Name

- C. The employees shall be trained as needed to assure high quality of performance.
- D. The system shall provide for retaining employees on the basis of the adequacy of their performance, correcting inadequate performance, and separating employees whose inadequate performance cannot be corrected.
- E. The system shall assure fair treatment of applicants and employees in all aspects of personnel administration without regard to political affiliation, race, color, national origin, sex, religious creed, age, or disability and with proper regard for the privacy and constitutional rights of such persons as citizens. This fair treatment principle shall include compliance with all Federal equal opportunity and nondiscrimination laws.
- F. The system shall assure that employees are protected against coercion for partisan political purposes and are prohibited from using their official authority for the purpose of interfering with or affecting the results of an election or a nomination for office.

 ____San Juan___ County certifies that it is in compliance with the above principles and criteria for the administration and operation of its County Personnel and Merit System for the reporting year 2023 and has a personnel system in place for the next calendar year to assure continuing compliance. The person signing below is authorized to undertake this certification.

 The County Director is exempt from the County Merit System per the Transitional Plan submitted to the Colorado Department of Human Services.

 By:

 Date

Title

Chair, Board of County Commissioners___





Department of Social Services Phone 970-387-5631 * Fax 970-387-5326 Martha Johnson, Director 11/30/2022

S#nJuan111

Date

1/3/2023

Transmittal No.

11

Vendor	Date	Num	Amount
La Plata County	11/30/2022	11628	\$ 3,883.03
San Juan Cty	11/30/2022	11630	\$ 4,621.98
Rhoades, Krissy	11/30/2022	11629	\$ 67.20
TOTAL			\$ 8,572.21

I, MARTHA JOHNSON, Director of Social Services of San Juan County of Colorado, hereby certify that the payments listed above are available for inspection and have been paid to the payees listed.

Martha	Solmiser	1-5-2013
MARTHA JOHNSON		Of of made

I, Scott Fetchenhier, Chairman of the San Juan County Board of Commissioners, hereby certify that the payments as set forth above have this date been approved and warrants in payment thereof issued upon the Social Services Fund.

Scott Fetchenhier

San Juan County Social Services Profit & Loss Budget vs. Actual Jenuary through December 2022

				İ								TOTAL	7
	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Jan - Nov 22	Burdnet
Ordinary Income/Expense													
Мсоте													
400.001 REVENUE-State Alloc	21,882.82	5,600,18	5,908.76	6,866.90	6,336.91	26,692.33	6,689,69	6.903.31	6 440 45	5 544 12	6 805 R7	105 651 14	450 228 90
400.010 Property Tax Current	0.00	2,088.83	3,307.17	1.145.02	3.581.24	1 258.76	2 383 89	835.61	GE 088	37.475	5,500,0	100,001.14	139,236,60
400.020 Specific Ownership tax	114.51	85.80	104 71	08	112 15		1,100	440.00	77.000	2/1	76.90	70.470,61	16,000,00
400 030 Deligoneert Dropost	000				2 (80.	100.34	40.20	101 /6	144.98	112.90	1,093,19	1,320,00
THE ALICATOR AND THE PROPERTY OF THE PROPERTY	on in	0.00	0.00	0,00	0.00	0.00	0.00	0.00	0.00	0.00	00.00	00:00	00.0
400.040 Penalties/int on Tax	0,00	0.00	00'0	0.17	2.16	0.00	18.62	23.02	24,36	14.05	6.24	68.62	6.00
400.146 REVENUE-CSGB Grant	527.20	0.00	00.00	00.00	00.00	0.00	00.00	0.00	00.00	300.00	0.00	827.20	00'966
400.180 REVENUE-EOC	150.00	0.00	0.00	50,00	00.00	0.00	00'0	50.00	0.00	637.50	0.00	887.50	
400.220 REVENUE-Program Refunds	150.00	175.00	0.00	0.00	114.00	00.00	00.00	00.00	300.00	00.00	200.00	939.00	0.00
Total income	22,824.53 7,9	7,949.81	9,320.64	8,151.99	10,146.46	27,951.09	9,179,14	7,931.48	7,528.79	8,945.41	7,234.13	125,161,47	177,580.80
Expense													
500.100 EXPENSE-Administration	5,086.16 4,9	4,973.56	5,666.08	5,850,25	5,365,65	6,803,39	5,542,84	5,965.29	6,080,49	5.233.79	6.207.97	62 775 47	69 000 00
500.110 EXPENSE-Adult Protectio	0.00	00.00	00'0	0.00	0.00	00'0	0.00	0,00	0.00	0.00	00.0	0 0	2 220 00
500,120 EXPENSE-CHID Care	00'0	0.00	0.00	0.00	0.00	00.00	00'0	0.00	0.00	00'0	0.00	0.00	2 000 00
600.130 EXPENSE-Child Support	12.33	9.34	0.00	0.00	0.00	00'0	27.26	0.00	0.00	54.00	44.31	147 24	600.00
500.140 EXPENSE-Child Welfare	00'0	0.00	00'0	00.00	00.00	550.71	292.09	837.26	0.00	0.00	99.84	1,779.90	12 000 00
500,145 EXPENSE-CSGB Grant	00'0	0.00	0.00	00.00	00'0	00'0	00.00	00.0	0.00	00'0	00.00	000	1 000 00
600.150 EXPENSE-Colorado Works	16,520,41	0.00	0.00	0.00	00.00	19,479.59	0.00	00.0	0.00	0.00	00.00	38,000.00	75,000.00
600.160 EXPENSE-Core Services	2,000.00 2,0	2,000.00	2,000,00	2,000.00	2,000.00	2,000.00	2,000.00	2,000.00	2,000.00	2,000.00	2,000.00	20,000.00	24,000.00
600,200 EXPENSE-LEAP	182.39	323,11	201.72	134.82	0.00	00.00	0.00	0.00	70.86	156.28	220.09	1.289.27	1,200,00
600,210 EXPENSE-OAP	00.00	0.00	0.00	00.00	00.00	00.00	0.00	00.00	0.00	0.00	00.00	0.00	2,000.00
Total Expense	23,801.29 7,3	7,306.01	7,867.80	7,985.07	7,365.65	28,833.69	7,862.19	8,802.55	8,151.35	7,444.07	8,572.21	123,991.88	189.020.00
Net Ordinary Income	-976.78	643.80	1,452.84	166.92	2,780.81	-882.60	1,316.95	-871.07	-624.56	498.86	-1,338,08	1,169.59	-11,459.20

San Juan County CDHS Allocation and Expenditures report

For State Fiscal Year 2022 11/30/2022

FIPS

111

				%	% of Fiscal Year
Program	Allocation	Expenditures	Remaining	Remaining	Remaining
CDHS County Admin	77,281	7,895	69,386	89.78%	58.33%
HCPF Regular	23,781	4,314	19,467	81.86%	58.33%
HCPF Enhanced	48,465	268	48,197	99.45%	58.33%
APS Admin	1,460	1,339	121	8.31%	58.33%
APS Client	2,000	0	2,000	100.00%	58.33%
Child Care	7,303	1,027	6,276	85.94%	58.33%
CARE CRSSA Funding	1,052	-32	1,084	103.02%	58.33%
CARE CRSSA Funding Expan	3,968	-26	3,994	100.65%	58.33%
Colorado Works	44,193	1,565	42,628	96.46%	58.33%
Colorado Works HB 22-1259 ARPA	2,504	0	2,504	100.00%	58.33%
Child Welfare 80/20	25,528	14,161	11,367	44.53%	58.33%
Child Welfare 100%	2,209	141	2,068	93.60%	58.33%
Child Welfare PRTF	1,151	0	1,151	100.00%	58.33%
CORE 80/20	8,724	0	8,724	100.00%	58.33%
CORE 100%	16,276	10,000	6,276	38.56%	58.33%
SEAP	374	0	374	100.00%	58.33%
LEAP outreach	244	0	244	100.00%	83.33%
LEAP outreach incentive	26,000	376	25,624	98.55%	58.33%
Locked-in PHE Enhanc	2,239	0	2,239	100.00%	58.33%
SNAP	97	97	0	0.00%	58.33%
Total	294,849	41,125	253,724		



Department of Social Services Phone 970-387-5631 * Fax 970-387-5326 Martha Johnson, Director 11/30/2022

S#nJuan111

Date

1/3/2023

Transmittal No.

Scott Fetchenhier

11

Date	Num	Amount
11/30/2022	11628	\$ 3,883.03
11/30/2022	11630	\$ 4,621.98
11/30/2022	11629	\$ 67.20
		\$ 8,572.21
	11/30/2022 11/30/2022	11/30/2022 11628 11/30/2022 11630

I, MARTHA JOHNSON, Director of Social Services of San Juan County of Colorado, hereby certify that the payments listed above are available for inspection and have been paid to the payees listed.

Marta Johnsen	1-5-2023
MARTHA JOHNSON	
I, Scott Fetchenhier, Chairman of the San Juan County Board of Conset forth above have this date been approved and warrants in payments	nmissioners, hereby certify that the payments as ent thereof issued upon the Social Services Fund.

San Juan County Social Services Profit & Loss Budget vs. Actual January through December 2022

												TOTAL	4
	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Jan - Nov 22	Rurbost
Ordinary Income/Expense													
Мсоте													
400.001 REVENUE-State Alloc	21,882.82 5,600,18	5,600,18	5,908.76	6,866,90	6,336.91	26,692.33	6,689,69	6.903.31	6 440.45	5 544 12	6 805 87	105 651 14	150 228 90
400.010 Property Tax Current	00.00	2,088.83	3,307.17	1,145.02	3,581.24	1,258.76	2.383.89	835.61	RBD 22	304 76	400 32	46.674.00	133,230.00
400.020 Specific Ownership tax	114,51	85.80	104 71	89 90	112 15	000	408.04	440 64	1 00	0.12	20.00	13,074.02	16,000.00
400 030 Delingsant Property Tax	c	9				8	100.34	5.00	07.70	44. 000	112.90	1,093.19	1,320,00
The state of the s	0.00	0.00	00.00	0.00	0.00	0.00	0,00	0.00	0.00	0.00	00.00	00.00	00:00
400.040 Penalties/int on Tax	0.00	0.00	00.00	0.17	2.16	00.00	18.62	23,02	24.36	14.05	6.24	88.62	00.8
400.146 REVENUE-CSGB Grant	527.20	00.00	0.00	00.0	0.00	0.00	00.0	0.00	00.00	300.00	00'0	827.20	00 988
400.180 REVENUE-EOC	150.00	00'0	0.00	50.00	00'0	0.00	00'0	50.00	00'0	637.50	00.00	887.50	
400.220 REVENUE-Program Refunds	150.00	175.00	00'0	0.00	114.00	00.00	00.00	0.00	300.00	00'0	200.00	939.00	0.00
Total income	22,824.53 7,949.81	7,949.81	9,320.64	8,151.99	10,146.46	27,951.09	9,179,14	7,931.48	7,526.79	8,945.41	7,234.13	125.161.47	177.580.80
Expense													
500.100 EXPENSE-Administration	5,086.16 4,9	4,973.56	5,666.08	5,850,25	5,365,65	6,803,39	5,542,84	5,965,29	6,080,49	5,233,79	6.207.97	62 775 47	69 000 00
500.110 EXPENSE-Adult Protection	0.00	0.00	00'0	0.00	0.00	00.00	00.00	0.00	0.00	0.00	00.00	0.00	2.220.00
500,120 EXPENSE-Child Care	00.00	00'0	00'0	0.00	0.00	00'0	0.00	0.00	00.00	0.00	0.00	000	2 000 00
600,130 EXPENSE-Child Support	12.33	9.34	00.0	00.00	00.00	00'0	27.26	0.00	0.00	54.00	44.31	147 24	600.00
500,140 EXPENSE-Child Welfare	00.00	00.0	00.00	00'0	00.0	550,71	292.09	837.26	0.00	000	99.84	1 779 90	12 000 00
500,145 EXPENSE-CSGB Grant	00.00	0.00	00.00	0,00	00'0	0.00	0.00	00.0	0.00	0.00	00.00	00.0	1 000 00
609.150 EXPENSE-Colorado Works	16,520.41	00.00	00.00	0.00	00.00	19,479.59	00.00	0.00	0.00	0.00	00.00	38,000,00	75,000,00
500.160 EXPENSE-Core Services	2,000.00 2,000.00	2,000.00	2,000,00	2,000.00	2,000,00	2,000.00	2,000,00	2,000.00	2,000.00	2,000.00	2,000.00	20,000.00	24 000 00
500,200 EXPENSE-LEAP	182.39	323,11	201.72	134.82	0.00	0.00	0.00	0.00	70.86	156,28	220.09	1 289 27	1 200 00
600.210 EXPENSE-OAP	00.00	00'0	0.00	0.00	0.00	00.00	0.00	00'0	0.00	00.0	0.00	0.00	2.000.00
Total Expense	23,801.29 7,306,01	7,306.01	7,867.80	7,985.07	7,365.65	28,833.69	7,862.19	8,802.55	8,151.35	7,444.07	8,572.21	123,991.88	189,020,00
Net Ordinary Income	-976.78	643.80	1,452.84	166.92	2,780.81	-882.60	1,316.95	-871.07	-624.56	498.86	-1,338,08	1,169.59	-11.459.20

San Juan County CDHS Allocation and Expenditures report

For State Fiscal Year 2022 11/30/2022

FIPS

111

Program	Allocation	Expenditures	Remaining	% Remaining	% of Fiscal Year Remaining
CDHS County Admin	77,281	7,895	69,386	89.78%	58.33%
HCPF Regular	23,781	4,314	19,467	81.86%	58.33%
HCPF Enhanced	48,465	268	48,197	99.45%	58.33%
APS Admin	1,460	1,339	121	8.31%	58.33%
APS Client	2,000	0	2,000	100.00%	58.33%
Child Care	7,303	1,027	6,276	85.94%	58.33%
CARE CRSSA Funding	1,052	-32	1,084	103.02%	58.33%
CARE CRSSA Funding Expan	3,968	-26	3,994	100.65%	58.33%
Colorado Works	44,193	1,565	42,628	96.46%	58.33%
Colorado Works HB 22-1259 ARPA	2,504	0	2,504	100.00%	58.33%
Child Welfare 80/20	25,528	14,161	11,367	44.53%	58.33%
Child Welfare 100%	2,209	141	2,068	93.60%	58.33%
Child Welfare PRTF	1,151	0	1,151	100.00%	58.33%
CORE 80/20	8,724	0	8,724	100.00%	58.33%
CORE 100%	16,276	10,000	6,276	38.56%	58.33%
SEAP	374	0	374	100.00%	58.33%
LEAP outreach	244	0	244	100.00%	83.33%
LEAP outreach incentive	26,000	376	25,624	98.55%	58.33%
Locked-in PHE Enhanc	2,239	0	2,239	100.00%	58.33%
SNAP	97	97	0	0.00%	58.33%
Total	294,849	41,125	253,724		



Department of Social Services Phone 970-387-5631 * Fax 970-387-5326 Martha Johnson, Director 10/31/2022

Date

11/30/2022

Transmittal No.

10

Vendor	Date	Num	Amount
La Plata County	10/31/2022	11626	\$ 2,794.59
San Juan Cty	10/31/2022	11627	\$ 4,649.48
TOTAL			-
IOIAL			\$ 7,444.07

I, MARTHA JOHNSON, Director of Social Services of San Juan County of Colorado, hereby certify that the payments listed above are available for inspection and have been paid to the payees listed.

Martha Johnson 1-5-2023

I, Scott Fetchenhier, Chairman of the San Juan County Board of Commissioners, hereby certify that the payments as set forth above have this date been approved and warrants in payment thereof issued upon the Social Services Fund.

Scott Fetchenhier

11:50 AM 11/30/22 Accruel Basis

San Juan County Social Services
Profit & Loss Budget vs. Actual
January through December 2022

										770			TOTAL	
	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 23	5	Nov 22	100	and and	
Ordinary income/Expense								ar Roy				100	340 - Dec 42	Budger
Income														
400.001 REVENUE-State Alloc	21,882.82 5,600.18	5,600.18	5,808.76	6.866.90	6,336,91	26,692.33	6,669,69	6,903.31	6,440,45	5.544.12	0.00	000	98 845 47	159 238 BO
400.016 Property Tax Current	0.00	0.00 2,088.83	3,307.17	1,145.02	3,581.24	1,258.76	2,383,89	835.61	660 22	304.78	000		15 565 50	48,000,00
400,020 Specific Ownership tax	114.51	85.80	104.71	89.80	112.15	00.0	108.94	119.54	101.76	144.98	0.00	000	980.29	1 320 00
400.030 Delinquent Property Tax	0.00	00.00	00.00	0.00	00.00	00.0	0.00	00.00	0.00	0.00	00.0	00.0	00 0	000
400.040 Penalties/int on Tax	0.00	00.00	0.00	0.17	2.18	00.0	18.62	23.02	24.36	14.05	0.00	0.00	82.38	900
400.145 REVENUE-CSGB Grant	527.20	0.00	0.00	0.00	00.00	00.00	0.00	00.00	0.00	300.00	0.00	0.00	527.20	998.00
400.180 REVENUE-EOC	150.00	0.00	0.00	50.00	0.00	00.00	0.00	50.00	00'0	637.50	00.0	0.00	887.50	0.00
400.220 REVENUE-Program Refunds	150.00	175.00	0.00	00.00	114.00	00.00	0.00	00.00	300.00	0.00	0.00	0.00	739.00	0.00
Total Income	22,824.53 7,949.81	7,949.81	9,320.64	8,151,99	10,148.48	27,951.09	9,179.14	7,931.48	7,528.79	6,945.41	0.00	00.0	117 927.34	177 580 80
Expense														
500.100 EXPENSE-Administration	5,086.16 4,97;	4,973.58	5,666.08	5,850.25	5,385.65	6,803,39	5,542,84	5,965,29	6,080.49	5,233.79	00.00	0.00	56,567,50	00,000,69
500,110 EXPENSE-Adult Protectio	0.00	00'0	0.00	00.00	00.00	00.0	0.00	0.00	0.00	00.00	00.0	0.00	0.00	2,220,00
500,120 EXPENSE-Child Care	0.00	00'0	0.00	00.0	00'0	00'0	0.00	00.00	0.00	0.00	00.0	0.00	00.00	2,000.00
500.136 EXPENSE-Child Support	12.33	9.34	0.00	00.0	00'0	0.00	27.26	0.00	0.00	54.00	00.0	00.0	102.93	800.00
500.140 EXPENSE-Child Welfare	0.00	00.00	0.00	00:00	00.00	550.71	292.09	837.26	00.0	00.0	0.00	00.0	1,680.06	12,000.00
500.145 EXPENSE-CSGB Grant	00.00	00.00	00.00	0.00	00.00	00.00	0.00	00.00	0.00	0.00	0.00	0.00	-300.00	1,000.00
500.150 EXPENSE-Colorado Works	18,520.41	00.00	00'0	0.00	00'0	19,479.59	00.00	00'0	0.00	0.00	00.0	00.00	36,000,00	75,000,00
500.160 EXPENSE-Core Services	2,000,00 2,000.00	2,000.00	2,000.00	2,000,00	2,000.00	2,000.00	2,000.00	2,000.00	2,000.00	2,000.00	00.00	0.00	20,000.00	24,000,00
\$00.200 EXPENSE-LEAP	182.39	323.11	201.72	134.82	0.00	0.00	00.00	0.00	70.86	156.28	0.00	0.00	1,089.18	1,200,00
500,210 EXPENSE-OAP	00.00	00.00	0.00	00.0	00.00	0.00	00.00	0.00	00.00	0.00	00.00	00.00	0.00	2,000.00
Total Expense	23,801.29 7,306	7,306.01	7,867.80 7,985,07	7,985.07	7,385.85	28,833,69	7,862.19	8,802.55	8,151.35	7,444.07	00.0	00.0	115,419,67	189,020.00
Net Ordinary Income	-976.78	643.80	1,452.84	166.92	2,780.81	-882.60	1,316.95	-871.07	-624.58	498.66	0.00	0.0	2,507.67	-11,459.20

San Juan County CDHS Allocation and Expenditures report

For State Fiscal Year 2022 10/31/2022

FIPS

111

Program	Allocation	Expenditures	Remaining	% Remaining	% of Fiscal Year Remaining
CDHS County Admin	77,281	6,224	71,057	91.95%	66.67%
HCPF Regular	23,781	3,435	20,346	85.56%	66.67%
HCPF Enhanced	48,465	174	48,290	99.64%	66.67%
APS Admin	1,460	1,067	393	26.89%	66.67%
APS Client	2,000	0	2,000	100.00%	66.67%
Child Care	7,303	827	6,476	88.68%	66.67%
CARE CRSSA Funding	1,052	-26	1,078	102.42%	66.67%
Colorado Works	44,193	0	44,193	100.00%	66.67%
Colorado Works HB 22-1259 ARPA	2,504	0	2,504	100.00%	66.67%
Child Welfare 80/20	25,528	11,524	14,004	54.86%	66.67%
Child Welfare 100%	2,209	34	2,175	98.47%	66.67%
Child Welfare PRTF	1,151	0	1,151	100.00%	66.67%
CORE 80/20	8,724	0	8,724	100.00%	66.67%
CORE 100%	16,276	8,000	8,276	50.85%	66.67%
LEAP outreach	244		244	100.00%	91.67%
LEAP outreach incentive	26,000		26,000	100.00%	66.67%
Locked-in PHE Enhanc	2,239	0	2,239	100.00%	66.67%
Total	290,507	31,356	259,152	_	

CONTRACT AMENDMENT #2

SIGNATURE AND COVER PAGE

	- 0100 11112	COVERTINGE
State Agency		Original Contract Number
Department of Health Care Policy and Financing		2021CMIP057
Contractor		Amendment Contract Number
San Juan County		2021CMIP057A2
Current Contract Maximum Amount		Contract Performance Beginning Date
Initial Term		July 1, 2020
State Fiscal Year 2021	\$6,072.29	
Extension Terms	·	Current Contract Expiration Date
State Fiscal Year 2022	\$6,072.29	June 30, 2023
State Fiscal Year 2023	\$8,011.30	
T-4-15: 411 Co. 1 E' 137		
Total for All State Fiscal Years	\$20,155.88	

THE PARTIES HERETO HAVE EXECUTED THIS AMENDMENT

Each person signing this Amendment represents and warrants that he or she is duly authorized to execute this Amendment and to bind the Party authorizing his or her signature.

CONTRACTOR San Juan County	STATE OF COLORADO Jared S. Polis, Governor Department of Health Care Policy and Financing
By:	Ву:
Date:	Date:
In accordance with §24-30-202 C.R.S., this Amendment is not authorized STATE CON Robert Jaros, (d delegate. NTROLLER
By: Amendment Effective Date	

1. PARTIES

This Amendment (the "Amendment") to the Original Contract shown on the Signature and Cover Page for this Amendment (the "Contract") is entered into by and between the Contractor and the State.

2. TERMINOLOGY

Except as specifically modified by this Amendment, all terms used in this Amendment that are defined in the Contract shall be construed and interpreted in accordance with the Contract.

3. AMENDMENT EFFECTIVE DATE AND TERM

A. Amendment Effective Date

This Amendment shall not be valid or enforceable until the Amendment Effective Date shown on the Signature and Cover Page for this Amendment. The State shall not be bound by any provision of this Amendment before that Amendment Effective Date, and shall have no obligation to pay Contractor for any Work performed or expense incurred under this Amendment either before or after of the Amendment term shown in §3.B of this Amendment.

B. Amendment Term

The Parties' respective performances under this Amendment and the changes to the Contract contained herein shall commence on the Amendment Effective Date shown on the Signature and Cover Page for this Amendment and shall terminate on the termination of the Contract or June 30, 2023.

4. PURPOSE

The purpose of this Amendment is to create and revise performance-based benchmarks and deliverables for county departments of human/social services to achieve certain performance standards related to County Administration, Medical Assistance Eligibility and cooperation with other Medical Assistance-related entities. This Amendment includes one new Performance Incentive and the removal of two other Performance Incentives.

5. MODIFICATIONS

The Contract and all prior amendments thereto, if any, are modified as follows:

- A. The Contract Initial Contract Expiration Date on the Contract's Signature and Cover Page is hereby deleted and replaced with the Current Contract Expiration Date shown on the Signature and Cover Page for this Amendment.
- B. The Contract Maximum Amount table on the Contract's Signature and Cover Page is hereby deleted and replaced with the Current Contract Maximum Amount table shown on the Signature and Cover Page for this Amendment.
- C. Exhibit A, STATEMENT OF WORK, is hereby deleted in its entirety and replaced with Exhibit A-1, STATEMENT OF WORK, attached below. All references to Exhibit A shall now reference Exhibit A-1.

D. Exhibit B, RATES, is hereby deleted in its entirety and replaced with Exhibit B-1, RATES, attached below. All references to Exhibit B shall now reference Exhibit B-1.

6. LIMITS OF EFFECT AND ORDER OF PRECEDENCE

This Amendment is incorporated by reference into the Contract, and the Contract and all prior amendments or other modifications to the Contract, if any, remain in full force and effect except as specifically modified in this Amendment. Except for the Special Provisions contained in the Contract, in the event of any conflict, inconsistency, variance, or contradiction between the provisions of this Amendment and any of the provisions of the Contract or any prior modification to the Contract, the provisions of this Amendment shall in all respects supersede, govern, and control. The provisions of this Amendment shall only supersede, govern, and control over the Special Provisions contained in the Contract to the extent that this Amendment specifically modifies those Special Provisions.

EXHIBIT A-1, STATEMENT OF WORK

1. TERMINOLOGY

- 1.1. The following list is provided to assist the reader in understanding acronyms, abbreviations and terminology used throughout this document.
- 1.1.1. Applicant An individual for whom the Contractor is performing a Determination.
- 1.1.2. Average Speed to Answer (ASA) A key Call Center metric measuring the average amount of time it takes to answer a phone call from a customer, from the point of call connection to being connected to a live agent, including the time waiting in queue. ASA does not include calls that can be answered through automated means and do not require a live agent.
- 1.1.3. Benchmark degrees of performance between undesired current performance and target performance (example: current timeliness 90%, benchmark for next month = 93% until we reach 95%)
- 1.1.4. Business Day any day in which the State is open and conducting business, but shall not include Saturday, Sunday, or any day which the State observes one of the holidays listed in C.R.S. §24-11-101(1).
- 1.1.5. Call Center A Call Center is defined as having one dedicated line for contacting the Contractor; when members and individuals call in, they are automatically assigned to the next available Contractor agent. This dedicated line should also have technology in place to provide data, at a minimum, on the number of calls received, the average wait time and the number of abandoned calls. Call Centers can be as small as 2 Contractor staff and as large as 100 or more Contractor staff answering calls.
- 1.1.6. Child Health Plan *Plus* (CHP+) public low-cost health insurance for certain children and pregnant women.
- 1.1.7. Compliance these measures are tied to contracts or to ensure Colorado does not fall below expected federal or state standards.
- 1.1.8. COGNOS/Decision Support System 01 (DSS01) the Department's data reporting systems that use information from the Colorado Benefits Management System (CBMS).
- 1.1.9. Colorado Benefits Management System (CBMS) the State's eligibility determination system.
- 1.1.10. Colorado interChange (interChange) the State's claims payment system and related subsystems that utilize eligibility information from CBMS to pay providers for medical and/or other claims. The system and related subsystems also collects and analyzes data related to those payments.
- 1.1.11. Corrective Action Plan (CAP) A formal plan implemented with Department technical assistance to address non-compliance and/or performance as defined in 10 CCR 2505-5 1.020.11.
- 1.1.12. County Administration website the Department's public-facing website where contract documentation is kept for the County Incentives Program (http://www.colorado.gov/hcpf/county-admin).
- 1.1.13. County Financial Management System (CFMS) the accounting system utilized by the Contractor to record expenditures against county administration funding for Colorado's

Exhibit A-1, SOW

- Medical Assistance Program. The system is also used to issue Performance Incentive Payments to eligible Contractors.
- 1.1.14. County Incentives Program program that provides specific funding to county departments of human/social services for meeting Medicaid-related Performance Incentive Standards in their counties. Also referenced as Performance Incentive Standard Program throughout this Agreement.
- 1.1.15. Determination The act of using CBMS to determine if an Applicant is eligible for the Colorado Medical Assistance Program based on information submitted on a new application, a redetermination or a change in member circumstance.
- 1.1.16. Disenroll or Disenrollment The act of processing a change in circumstance that affects a member's eligibility and makes them ineligible for coverage within Health First Colorado or Child Health Plan Plus.
- 1.1.17. Eligibility Quality Assurance (EQA) Program EQA conducts monthly case reviews to monitor the accuracy and timeliness of eligibility determinations for Medical Assistance made by the Contractor, with cases pulled monthly for quality review. Results of the EQA reviews are displayed on the MAP Accuracy Dashboard.
- 1.1.18. HCPF Memo Series The Department's policy, operational and informational communications that are utilized to provide contract clarifications, provide data and operational guidance and share information pertaining to the County Incentives Program (https://hcpf.colorado.gov/memo-series).
- 1.1.19. Health First Colorado the member-facing name for Colorado's Medical Assistance Program, which includes all programs that use the Modified Adjusted Gross Income (MAGI) methodology.
- 1.1.20. Home and Community-Based Services (HCBS) HCBS waiver programs provide additional benefits and services to eligible populations in addition to the standard benefit package offered to all members.
- 1.1.21. Improvement Action Plan (IAP) An informal plan implemented with technical assistance to address non-compliance and/or performance that may lead to noncompliance.
- 1.1.22. Long Term Care (LTC) Long-Term Care is a Medical Assistance program that provides nursing-home care, home-health care, personal or adult day care for individuals aged at least 65 years or with a chronic or disabling condition.
- 1.1.23. Management Decision Letter (MDL) -A formal notification issued by the Department, through a letter that details areas and findings of noncompliance by the Contractor. An MDL can be issued for not meeting performance targets on the MAP Dashboard.
- 1.1.24. MCC Health First Colorado Member Contact Center
- 1.1.25. Member -- An individual who is eligible for the Colorado Medical Assistance Program. Also known as a client.
- 1.1.26. Medical Assistance Performance (MAP) Dashboards a graphic representation of essential information regarding performance measures, targets and benchmarks and the county's actual performance. The MAP Dashboards highlights each county's performance and quality.
- 1.1.27. Performance Measure A quantification that provides objective evidence of the degree to which a performance result (goal) is occurring over time.

- 1.1.28. Program for the All-Inclusive Care for the Elderly (PACE) Program provides comprehensive medical and social support services to certain frail individuals 55 years of age and over. The goal of PACE is to keep individuals in their homes and communities through comprehensive care coordination.
- 1.1.29. PuMP Performance Measurement Process developed by Stacey Barr.
- 1.1.30. Reporting Period The period of time for each performance standard used to measure whether the Contractor is meeting the requirements of each specific Performance Incentive Standard, including performance targets and/or deliverables.
- 1.1.30.1. The First Reporting Period for a SFY shall begin on July 1 of that SFY and end on December 31 of that SFY.
- 1.1.30.2. The Second Reporting Period for a SFY shall begin on January 1 of that SFY and end on June 30 of that SFY.
- 1.1.31. Redetermination A Determination as defined under 10 C.C.R. 2505-8.100.3.P.
- 1.1.32. State Fiscal Year (SFY) The period beginning July 1 of each calendar year and ending on June 30 of the following calendar year. Also referred to as fiscal year in this Exhibit.
- 1.1.33. Status Report a communication to the Contractor that details which Performance Incentive Standards were met for each Reporting Period.
- 1.1.34. Tableau is an interactive data visualization software focused on business intelligence; provides a graphic representation of essential information regarding performance measures, targets and benchmarks and the county's actual performance.
- 1.1.35. Timely Determination Any Determination that is completed within the timeliness requirements set forth in 10 C.C.R. 2505-8.100.3.D.
- 1.1.36. Timely Disenrollment Processing a change in a member's circumstance and making a determination within fifteen (15) calendar days.
- 1.1.37. Timely Redetermination Any Redetermination that is completed by the last day of the month prior to the month in which the member's new annual enrollment period begins.
- 1.1.38. Target Degree of performance we are aiming to achieve (i.e. 95% Timeliness)
- 1.1.39. Untimely Determination Any Determination that is not completed within the timeliness requirements set forth in 10 C.C.R. 2505-8.100.3.D.
- 1.1.40. Untimely Redetermination Any Redetermination that is not completed by the last day of the month prior to the month in which the member's new annual enrollment period begins.

 This is based on the CBMS RRR Due Date.
- 1.1.41. Voice of the Customer Voice of the Customer (VoC) is a series of different methods that is used to collect customer feedback. A VoC program can help the Contractor capture how customers feel about the experience of accessing services at the Contractor, and can produce insights that can help the Contractor create a stronger customer experience.

2. COUNTY DETERMINATIONS

2.1. The Contractor shall perform all Medicaid eligibility-related work within the Contractor's county, required under C.R.S. §25.5-1-101 et seq. The Department and the Contractor share the costs of this work performed by the Contractor as defined in those statutes and this Contract shall not impact the allocated amount of that cost sharing.

3. SYSTEMS USED TO DETERMINE COMPLIANCE WITH PERFORMANCE INCENTIVES STANDARDS

- 3.1. Systems Utilized to Determine Compliance
- 3.1.1. To determine whether the Contractor met any or all the Performance Incentives Standards when completing determinations and redeterminations within the Contractor's county, the Department will utilize the COGNOS/DSS01 and MAP Dashboard systems to pull data tracking and reports that track the Contractor's compliance with certain Performance Incentive Standards. This data will be visualized on each county's MAP Dashboards.
- 3.1.2. To determine whether the Contractor met any or all the Performance Incentives Standards when working with Medicaid populations within the Contractor's county, the Department may utilize data from the Colorado interChange system.
- 3.1.3. The above list of systems is not all-inclusive and the Department will, at its discretion, utilize additional data and reports from the COGNOS/DSS01, interChange, and/or other systems to determine whether the Contractor met any or all the Performance Incentives Standards.
- 3.1.4. The date the data or reports will be pulled from the COGNOS/DSS01, interChange, and/or other systems published on the MAP Dashboard will be defined in each applicable Performance Incentive Standard and/or the PuMP template for those performance measures.
- 3.1.5. The Contractor should utilize policy, operational and informational guidance provided in this Exhibit and through the HCPF Memo Series for each Performance Incentives Standard to assist with implementing the Performance Incentives Standard and pulling applicable data and reports to determine the Contractor's compliance with any or all the Performance Incentives Standards.
- 3.2. Communications Utilized to Determine Compliance
- 3.2.1. To fulfill the requirements in Exhibit A Statement of Work and earn a Performance Incentive Payment, the Contractor shall utilize and comply with guidance issued through the HCPF Memo Series.
- 3.2.2. The Contractor will utilize the HCPF Memo Series to find any forms, templates, program contacts or additional information needed to operationalize the Performance Incentives Standard Program referenced throughout this Agreement.
- 3.2.3. If additional guidance or contract clarification is needed, the Department may release additional guidance to the Contractor through the HCPF Memo Series.

4. PERFORMANCE INCENTIVES STANDARD PROGRAM

- 4.1. The Contractor may earn Performance Incentive Payments to reimburse it for a portion of its cost sharing as described in Section 2.
- 4.2. Accuracy Performance Incentive Standard
- 4.2.1. The Contractor may earn the Accuracy Performance Incentive Payment by meeting the Accuracy targets at the end of the Second Reporting Period. To earn the entire Accuracy Performance Incentive Payment, the Contractor must meet both targets as specified in section 4.2.1.1, which includes (1) Target for Inaccurate Eligibility Determination Rate and (2) Target for Errors that do not Impact Eligibility. If the Contractor only meets one target, the Accuracy Performance Incentive Payment will be 50% of the total amount for this Performance Incentive.

- 4.2.1.1. Accuracy Targets
- 4.2.1.1.1. The Inaccurate Eligibility Determination Rate target is used to determine how many individuals in the sample had an incorrect determination.
- 4.2.1.1.1.1. The Inaccurate Eligibility Determination Rate is calculated as the number of individuals that were incorrectly approved, denied, or terminated divided by the total number of individuals in the sample (%), monthly (includes applications, redeterminations, and case changes).
- 4.2.1.1.2. The Errors that do not Impact Eligibility target is used to determine how many individuals in the sample had a correct determination with errors that did not impact eligibility.
- 4.2.1.1.2.1. The Errors that do not Impact Eligibility is calculated as the number of individuals with error(s) that did not impact eligibility divided by number of individuals in the sample, monthly (includes applications, redeterminations, and case changes).
- 4.2.1.2. HCPF Eligibility Quality Assurance Program and Medical Assistance Performance (MAP) Accuracy Dashboard
- 4.2.1.2.1. The Contractor shall comply with the HCPF Eligibility Quality Assurance Program, per 10 CCR 2505-5 1.020.10.2 and HCPF Operational Memo (OM) 21-057, or whichever later Operational Memo supersedes OM 21-057, which specifies the Contractor's role in the state quality assurance (QA) case review process.
- 4.2.1.2.1.1. The QA case reviews occur monthly.
- 4.2.1.2.1.2. The QA case review process is to monitor the accuracy and quality of eligibility determinations for Medical Assistance made by the Contractor.
- 4.2.1.2.1.3. The Contractor must respond to documentation requests and error findings within ten (10) business days of the request to ensure QA case reviews are completed timely.
- 4.2.1.2.1.4. The Contractor must respond to the Department's QA case review error findings by using the two options, 1) Agree/Concur or 2) Disagree/Rebut within ten (10) business days.
- 4.2.1.2.1.5. If additional or revised guidance on the state quality assurance case review process is issued, then the Contractor shall comply with the most current, recent information issued through the HCPF Memo Series.
- 4.2.1.2.2 The Department shall utilize the Medical Assistance Performance (MAP) Accuracy Dashboard to publish the results of the quality assurance case review findings on a monthly basis and sends the results to the County Directors and County Commissioners.
- 4.2.1.3. Setting Accuracy Targets and Benchmarks
- 4.2.1.3.1. The Department shall use the most recent twelve (12) months of cumulative data on the MAP Accuracy Dashboard, to set the Second Reporting Period targets and quarterly benchmarks. The Department shall communicate through HCPF Memo Series the targets and benchmarks the Contractor is required to meet at the conclusion of the Second Reporting Period to earn the Accuracy Performance Incentive payment.

- 4.2.1.4. Determining Compliance with the Accuracy Performance Incentives Standards
- 4.2.1.4.1. The MAP Accuracy Dashboard will be available monthly to the Contractor to determine the Contractor's performance over the fiscal year. To determine compliance with the Accuracy Performance Incentive, the Department will utilize the most recent twelve (12) months of cumulative data MAP Accuracy Dashboard, to determine whether the Contractor met or exceeded the specified Accuracy target.
- 4.2.1.4.2. The Department will take the Contractor's final actual performance on the MAP Accuracy Dashboard in comparison to the Contractor's Accuracy targets at the end of the fiscal year to determine if the Contractor's actual performance has met and/or exceeded the Accuracy targets to earn an Accuracy Performance Incentive Payment. The percentage calculation has one (1) decimal place and will not be rounded.
- 4.2.1.5. Review Sample Size Exemptions
- 4.2.1.5.1. If the Contractor has a review sample size, as defined in section 4.2.1.5.2, performed by HCPF EQA, the Contractor may be eligible for the Review Sample Size Exemption.
- 4.2.1.5.2. Definition of Review Sample Size
- 4.2.1.5.2.1. The Contractor with twenty (20) or fewer quality assurance case reviews per fiscal year would qualify for a Review Sample Size Exemption. The Contractor with a review sample size that does not meet one or both of the Accuracy Incentive targets as defined in section 4.2.1.1 may be eligible for the Review Sample Size Exemption:
 - i. Inaccurate Eligibility Rate and/or,
 - ii. Errors that do not impact Eligibility.
- 4.2.1.5.3. Determining Targets percentage (%) for Potential Review Sample Size Exemptions
- 4.2.1.5.3.1. The Department shall have two tier target percentages for the Accuracy Targets:
- 4.2.1.5.3.1.1. Tier 1 target percentage (%): The Contractor with twenty (20) or more quality assurance case reviews.
- 4.2.1.5.3.1.2 Tier 2 target percentage (%): The Contractor with fewer than twenty (20) quality assurance case reviews.
- 4.2.1.5.3.2. The Department shall set the two-tier targets percentage based on the most recent twelve (12) months of cumulative data for the Accuracy Incentive.
- 4.2.1.5.3.2.1. The finalized targets percentage will be communicated through the HCPF Memo Series.
- 4.2.1.5.4. Review Sample Size Exemption Process
- 4.2.1.5.4.1. The Department shall follow Exhibit D for the Review Sample Size Exemption Process.
- 4.2.1.5.4.2. Definition of Similar Error(s)
- 4.2.1.5.4.2.1. The MAP Accuracy Dashboard identifies the accuracy rates for each Contractor; HCPF EQA provides the Contractor with those errors caused by the Contractor that impact accuracy rates. This allows the Contractor to

address the root cause of errors to prevent similar errors going forward. If errors are not addressed by the Contractor and they repeat in future months, the errors will be considered similar errors.

- 4.2.1.5.4.3. If the Contractor meets only one target with less than twenty (20) reviews, the Review Sample Size Exemption Process will be applied only to the one target not met by the Contractor.
- 4.2.1.5.4.4. The Contractor that does not meet both targets with less than twenty (20) reviews, exemption will be applied to both targets.
- 4.2.1.5.5. Notification of Review Sample Size Exemption
- 4.2.1.5.5.1. If the Contractor does not meet the Accuracy Incentive Targets per section 4.2.1.5.3, they will be notified through the Status Report of the Second Reporting Period.
- 4.2.1.5.5.2. The Contractor that does not meet the Accuracy Incentive Targets but qualifies for the exemption process per section 4.2.1.5.4 will be notified through the Status Report.
- 4.2.1.5.5.2.1. If the Contractor qualifies for the Review Sample Size Exemption Process, the Department shall review previously submitted documentation from the Contractor based on their MAP Accuracy Dashboard and may request additional documentation as specified in section 4.2.1.5.6.
- 4.2.1.5.5.2.2. The Contractor shall submit any additional documentation requested for the exemption process to the <u>County Relations webform</u> (https://hcpfdev.secure.force.com/HCPFCountyRelations) or email <u>HCPFCountyRelations@state.co.us</u> within ten (10) business days from the day of notification.
- 4.2.1.5.6. Review Sample Size Exemption Process and Accuracy Performance Incentive Payment
- 4.2.1.5.6.1. The Contractor shall earn the entire Accuracy Performance Incentive Payment if both Accuracy Targets defined at sections 4.2.1.1.1 and 4.2.1.1.2 are met after eligible exemption(s) are applied. If only one target is met, 50% of the Accuracy Performance Incentive Payment will be earned. If both targets are not met, no Accuracy Performance Incentive Payment is earned.
- 4.2.2. BENCHMARKS: Individualized, Contractor-specific accuracy targets for Inaccurate Eligibility Determinations and Errors That Do Not impact Eligibility.
- 4.3. Performance Compliance Performance Incentive Standard
- 4.3.1. The Contractor shall comply monthly with the Director-level MAP Dashboard measures. The performance measures include timeliness of applications/redeterminations, timeliness of long-term services and supports (LTSS) applications/redeterminations, timeliness of case changes, etc.
- 4.3.1.1. The specific Director-level measures to be included in the Performance Compliance Performance Incentives Standard shall be communicated through HCPF Memo Series.
- 4.3.1.1.1. The Department reserves the right to remove and/or add additional measures as it is appropriate.

Page 7 of 20

- 4.3.1.1.1.
 If adding or revising MAP Dashboard measures, the Department shall apply the PuMP process and the Contractor shall have an opportunity to provide feedback.
 4.3.1.1.2.
 Department Monitoring of MAP Dashboards
- 4.3.1.1.2.1. The Department updates the MAP Dashboards monthly, which are accessible to the Contractor through the Department's MAP Dashboard SharePoint Page and Tableau; copies of these Dashboards are also emailed to Contractor leadership monthly.
- 4.3.1.1.3. Contractor Monitoring of MAP Dashboards
- 4.3.1.1.3.1. The Contractor must monitor the monthly published MAP Dashboards to ensure targets are met.
- 4.3.1.1.3.2. The Contractor shall designate MAP Dashboard performance owners to access the MAP Dashboards and follow the Standard Operating Procedure (SOP) that is available on the Department SharePoint Page to ensure targets are met and to take action if necessary.
- 4.3.1.1.3.3. The Contractor shall review and investigate the root causes for not achieving the target(s).
- 4.3.1.1.3.4. If requested, the Contractor shall respond to the Department with the outcome of the investigation for not meeting the target based on the established MAP Dashboard process.
- 4.3.1.1.3.5. The Contractor shall follow guidance regarding the MAP Dashboard process as issued through the MAP Dashboard SOP, trainings and HCPF Memo Series.
- 4.3.1.1.4. Determining Compliance with Performance Compliance Performance Incentives Standard
- 4.3.1.1.4.1. The Contractor will be deemed out of compliance for specific Director-level measures when the Contractor has not met the target(s) after a short- or long-run of performance.
- 4.3.1.1.4.1.1. The Contractor shall refer the MAP Dashboard SOP and HCPF Memo Series for guidance on what constitutes a short- or long-run of performance.
- 4.3.1.1.4.1.2. A Management Decision Letter (MDL), requiring the Contractor to create an Improvement Action Plan (IAP) or Corrective Action Plan (CAP), will be issued to the Contractor to address the short- or long-run of performance.
- 4.3.1.1.4.1.2.1. The Contractor shall refer to <u>HCPF OM 21-078</u> for guidance on MDLs, IAPs and CAPs.
- 4.3.1.1.4.1.2.1.1. If additional guidance or clarification on MDLs, IAPs and CAPs is issued by the Department, the Contractor shall comply with the most current, recent information issued through the HCPF Memo Series.
- 4.3.1.1.4.1.2.2. The issuance of the MDL on a specific Director-level measure signifies that measure as being out-of-compliance. A Management Decision Letter decreases the county's compliance percentage, thereby impacting the county's ability to earn the Performance Compliance Incentive. Only Director-level performance measures that the county did not receive an

MDL for any time throughout the fiscal year will be considered incompliance.

- 4.3.1.1.4.1.2.2.1
- The Contractor shall refer to HCPF OM 21-079 for guidance on calculation of target for the Performance Compliance Incentive. If additional or revised guidance is issued, then the Contractor shall comply with the most current, recent information issued through the HCPF Memo Series.
- 4.3.1.1.4.2. The Contractor may earn the Performance Compliance Performance Incentive Payment by ensuring that a certain number of Director-level measures maintain compliance with the performance targets and are not issued an MDL.
- 4.3.1.1.4.2.1. The specific number of Director-level measures that the Contractor must maintain compliance with shall be communicated through the HCPF Memo Series.
- 4.3.2. BENCHMARK: The Contractor shall maintain compliance with a certain percentage of Director-level measures out of the total number of Director-level measures reported on the MAP Dashboard.
- 4.4. Customer Service Performance Incentive Standard
- 4.4.1. The Contractor may earn one Customer Service Performance Incentive Payment at the end of the Second Reporting Period in which the Contractor submits the required deliverable(s) for both Reporting Periods relating to improving customer service through the monitoring of metrics and the development of improvement plans that demonstrate the Contractor is actively implementing the rule 10 CCR 2505-5 1.020.3.4, which requires the county director to implement administrative internal controls that ensure the Contractor provides timely, respectful and culturally-appropriate customer service to Medical Assistance applicants and members.
- 4.4.1.1. Contractor Customer Service Tier
- 4.4.1.2. The Department shall assign the Contractor to a Customer Service Tier by September 30, 2022. The Customer Service Tier determines which customer service metrics, benchmarks and deliverables the Contractor must meet and/or submit to earn a Customer Service Performance Incentive Payment.
- 4.4.1.2.1. Customer Service Tier Reclassification
- 4.4.1.2.1.1. The Department may, in consultation with the Contractor, amend its initial classification and reclassify the Contractor to a different Customer Service Tier.
- 4.4.1.2.1.2. Any reclassification approved by the Department, in consultation with the Contractor, shall take effect the following Reporting Period.
- 4.4.1.2.1.3. Only Contractor reclassifications from Tier 2 to Tier 1A or 1B are allowable.
- 4.4.2. Customer Service Tier 1
- 4.4.2.1. If the Contractor is assigned to the Customer Service Tier 1 category, the Department shall classify the Contractor as Tier 1A, Tier 1B and Tier 1C to determine what the Contractor's required metrics, benchmarks and deliverables are.
- 4.4.2.1.1. Customer Service Tier 1A

4.4.2.1.1.1. If the Contractor is classified as Tier 1A, the Contractor is understood to have an active call center operation, which can be as small as two Contractor staff or as large as 100 or more Contractor staff members answering calls, with a dedicated line which has the technology in place to provide data, at a minimum, on the number of calls received, the average wait time and the number of abandoned calls. 4.4.2.1.1.2. If the Contractor is classified as Tier 1A, the Contractor shall: 4.4.2.1.1.2.1. Submit to the Department monthly Call Center reporting from the Contractor's available data that complies with the Call Center data reporting requirements determined by Department. 4.4.2.1.1.2.1.1 Monthly reporting will be due on the 10th of each month and sent electronically to the County Relations webform (https://hcpfdev.secure.force.com/HCPFCountyRelations) email HCPF CountyRelations@state.co.us. Monthly reporting must begin in October 2022, unless the Department and the Contractor agree on a later date, not to exceed December 31, 2022. 4.4.2.1.1.2.1.2 Data elements required to be submitted by the Contractor shall be issued via HCPF Memo Series and will be available no later than September 30, 2022. 4.4.2.1.1.2.1.3 If certain data elements required by the Department are not available in the Contractor's data, the Contractor shall propose an alternate data set, which shall be reviewed and approved by the Department. 4.4.2.1.1.2.2. Meet and/or exceed a service-level performance target for the Contractor's Call Center Average Speed to Answer (ASA) by the Second Semi-Annual Due Date, June 16, 2023. 4.4.2.1.1.2.2.1. The service-level performance target for the Contractor's ASA shall be jointly determined by the Department and the Contractor and shall be based on the most recent six (6) months of ASA performance data provided by the Contractor. 4.4.2.1.1.2.2.2. The service-level performance target shall be jointly determined by the Department and Contractor no later than December 15, 2022. 4.4.2.1.1.2.3. Attend one, two-hour technical assistance and learning session with the Department's MCC Operations staff before June 30, 2023. 4.4.2.1.1.2.3.1. The date, time and location of the technical assistance and learning session will be jointly agreed-upon by the Department and the Contractor. The session can be scheduled in a different time format, if agreed upon by 4.4.2.1.1.2.3.2. the Department and the Contractor. 4.4.2.1.1.2.3.3. The Contractor can request additional support, beyond the required session detailed 4.4.2.1.1.2.3, from the MCC Operations staff to improve

HCPF CountyRelations@state.co.us.

its ASA performance by contacting the County Relations webform

(https://hcpfdev.secure.force.com/HCPFCountyRelations)

- 4.4.2.1.1.2.4. The Contractor assigned to Customer Service Tier 1A must comply with the provisions in sections 4.4.2.1.1.2.1, 4.4.2.1.1.2.2 and 4.4.2.1.1.2.3 to earn a Customer Service Performance Incentive Payment.
- 4.4.2.1.2. Customer Service Tier 1B
- 4.4.2.1.2.1. If the Contractor is classified as Tier 1B, the Contractor is understood to not have an active call center operation, which includes at least two or more staff members answering a dedicated line and to not have the technology in place, at a minimum, on the number of calls received, the average wait time and the number of abandoned calls. However, the Contractor classified as Tier 1B is actively and currently working to implement active call center operations within the contract period.
- 4.4.2.1.2.2. If the Contractor is classified as Tier 1B, the Contractor shall:
- 4.4.2.1.2.2.1. Submit to the Department monthly Call Center reporting from the Contractor's available data that complies with the Call Center data reporting requirements determined by Department.
- Monthly reporting will be due on the 10th of each month and sent electronically to the <u>County Relations</u> webform (https://hcpfdev.secure.force.com/HCPFCountyRelations) or email <u>HCPF CountyRelations@state.co.us</u>. Monthly reporting must begin in October 2022, unless the Department and the Contractor agree on a later date, not to exceed December 31, 2022.
- 4.4.2.1.2.2.3. Data elements required to be submitted by the Contractor shall be issued via HCPF Memo Series and will be available no later than September 30, 2022.
- 4.4.2.1.2.2.4. If certain data elements required by the Department are not available in the Contractor's data, the Contractor shall propose an alternate data set, which shall be reviewed and approved by the Department.
- 4.4.2.1.3. Customer Service Tier 1C
- 4.4.2.1.3.1. If the Contractor is classified as Tier 1C, the Contractor is understood to not have an active call center operation and does not anticipate implementing an active call center before the contract expiration date. A Contractor classified as Tier 1C may have sufficient volume for an active call center but does not currently have the processes or funding in order to implement the active call center.
- 4.4.2.1.3.2. If the Contractor does not anticipate implementing active call center operations prior to the end of the contract expiration date, the Contractor shall be re-classified by the Department as Tier 2B for the purposes of determining the Contractor's required metrics, benchmarks and deliverables.
- 4.4.2.1.3.2.1. Requirements for Tier 2B can be found in section 4.4.3.
- 4.4.2.1.3.3. If the Contractor does have available call center reporting from existing systems, the Contractor shall also follow the call center reporting requirements as detailed in section 4.4.2.1.2.2.1.
- 4.4.3. Customer Service Tier 2

- 4.4.3.1. If the Contractor is assigned to the Customer Service Tier 2 category, the Department shall classify the Contractor as Tier 2A or Tier 2B to determine what the Contractor's required metrics, benchmarks and deliverables are.
- 4.4.3.2. If the Contractor is classified as Tier 2A or 2B, the Contractor is understood to be small enough in operations and workload where a call center (defined as at least two or more staff members answering a dedicated line and to not have the technology in place, at a minimum, on the number of calls received, the average wait time and the number of abandoned calls) is cost-prohibitive or not supportable under existing funding or staffing allocations.
- 4.4.3.3. If the Contractor is classified as Tier 2A, the Contractor shall:
- 4.4.3.3.1. Submit to the Department a Customer Service Survey Outreach Plan no later than the Semi-Annual Due Date on June 16, 2023. The Customer Service Outreach Plan shall be submitted via the County Relations webform.
- 4.4.3.3.1.1. The Customer Service Survey is managed by the Department and does not require any action from the Contractor.
- 4.4.3.3.1.2. The Contractor's baseline for the Customer Service Survey will be determined prior to the Semi-Annual Due Date to allow for the Contractor to integrate that data into its Customer Service Outreach Plan. The Contractor's baseline is used to determine what percentage of survey participation rate that must be increased in the following contract cycle.
- 4.4.3.3.1.3. The Customer Service Survey Outreach Plan shall include the Contractor's methodologies and strategies for increasing applicant and member participation in the Department's Customer Service Survey in the following contract cycle.
- 4.4.3.3.1.3.1. The Customer Service Outreach Plan will include, at minimum, the following:
- 4.4.3.3.1.3.1.1. Who is responsible for the Contractor's Outreach Plan
- 4.4.3.3.1.3.1.2. What communications, methodologies and strategies will be used to engage with applicants and members to increase participation in the survey
- 4.4.3.3.1.3.1.3. How the Contractor will ensure that negative action is not taken against applicants and members who decline to participate in the Customer Service Survey
- 4.4.3.3.1.3.1.4. How the Contractor tracks and monitors its participation rate based on Department-provided data
- 4.4.3.3.1.3.1.5. No template is provided to the Contractor; the Contractor's Outreach Plan shall be detailed on the Contractor's letterhead.
- 4.4.3.4. If the Contractor is classified as Tier 2B, the Contractor shall:
- 4.4.3.4.1. Submit to the Department a Customer Service Improvement Plan (CSIP) no later than the Semi-Annual Due Date on June 16, 2023.
- 4.4.3.4.1.1. The CSIP shall:
- 4.4.3.4.1.1.1. Does not require a standardized template, but must be written on the Contractor's formal letterhead, approved by the Contractor's director and

include each of the required element	s listed from	4.4.3.4.1.1.2,	4.4.3.4.1.1.3,
and 4.4.3.4.1.1.4.			

	and 4.4.3.4.1.1.4.
4.4.3.4.1.1.2.	Voice of the Customer
4.4.3.4.1.1.2.1.	Address how the Contractor hears from customers on a regular basis through regular and ongoing data and information collection. If the Contractor does not have active processes in place to integrate the Voice of the Customer, the CSIP must include how the Contractor is rectifying the lack of information on customer satisfaction.
4.4.3.4.1.1.2.2.	Address how the Contractor is or isn't using data to determine customer satisfaction
4.4.3.4.1.1.2.3.	Include how the Contractor is actively implementing processes that integrate the Voice of the Customer.
4.4.3.4.1.1.2.4.	Include how the Contractor, through its customer service processes, provides supports to underserved and/or at-risk populations and communities.
4.4.3.4.1.1.3.	Complaints and Negative Feedback
4.4.3.4.1.1.3.1.	Detail how the Contractor works to ensure timely responses and requests for support from the customer, to avoid complaints where possible.
4.4.3.4.1.1.3.2.	If a complaint is submitted, the CSIP shall include how the Contractor addresses positive and negative feedback received through process improvement, training and coaching, positive reinforcement with staff or other methods.
4.4.3.4.1.1.3.3,	Prescribe how the Contractor's processes integrate or align with the Department's centralized complaint process as issued in HCPF Memo Series.
4.4.3.4.1.1.4.	Data Collection
4.4.3.4.1.1.4.1.	Detail what data is collected, how the data is collected ongoing and what tracking mechanisms are in place.
4.4.3.4.1.1.4.2.	Include what steps the Contractor takes when actionable data on customer service satisfaction is collected.
4.4.3.4.1.1.4.3.	Describe what tools the Contractor uses, if any, to collect its data and inform its process improvements.

- 4.4.4. Customer Service Performance Incentive Standard Exemptions for Unusual Circumstances
- 4.4.4.1. The Contractor may request an exemption for unusual circumstances for failure to meet the service-level performance targets as detailed in section 4.4.5.1, if the Contractor was classified by the Department as Customer Service Tier 1A or 1B.
- 4.4.4.2. No exemptions for unusual circumstances are allowed for deliverables as detailed in section 4.4.5.2 for Contractors classified as Customer Service Tier 1A, 1B, 1C or Tier 2.
- 4.4.4.3. The exemption process for unusual circumstances is described in section 6, Exemptions; only Contractor exemption requests that follow the process and meet the requirements as outlined in section 6 will be considered by the Department.

4.4.5. PERFORMANCE BENCHMARK:

- 4.4.5.1. Tier 1: Meet or exceed customized Average Speed to Answer by end of Second Reporting Period and complete required participation in technical assistance sessions with MCC. Customer Service survey response rates to increase by the customized target for the Contractor. Deliverable is measured by increase in number of responses to be released in HCPF Memo Series.
- 4.4.5.2. Tier 2: Customer Service survey response rates to increase by the customized target for the Contractor. Deliverable is measured by increase in number of responses to be released in HCPF Memo Series.

5. SEMI-ANNUAL REPORTING

- 5.1. The Contractor shall submit documentation to the Department to verify the Contractor's compliance with each Performance Incentive Standard and will submit such documentation on a semi-annual basis as required. The Contractor must submit documentation to the County Relations webform (https://hcpfdev.secure.force.com/HCPFCountyRelations) or email https://hcpfdev.secure.force.com/HCPFCountyRelations/a/state.co.us, unless otherwise specified through the HCPF Memo Series.
- 5.1.1. For the Second Reporting Period, the Contractor shall submit the following documentation:
- 5.1.1.1. Any Accuracy Performance Incentive Standard Review Sample Size Exemption Process documentation for the fiscal year if the Contractor failed to meet specified target(s). The Contractor shall only submit documentation upon the Department's request.
- 5.1.1.1.1. Any Customer Service Performance Incentive Standard Plans or other documents listed as deliverables under this agreement or specified through the HCPF Memo Series.
- 5.1.1.1.2. DUE DATE: June 16, 2023

6. EXEMPTIONS

- 6.1. The Contractor may request an exemption for unusual circumstances for specific Performance Incentive Standards by following the process as outlined in section 6.
- 6.1.1. Based on the Department's review of the Contractor's request, partial payment of the Performance Incentive Standard Payments may be made at the Department's discretion, which is not subject to exemption request or dispute. The Department's decision on partial payment is final and Performance Incentive Payments made based on the Department's determination.
- 6.2. Definition of Unusual Circumstances
- 6.2.1. Unusual circumstances are defined as uncommon, rare or sudden events over which the Contractor had no direct control and which directly result in the failure to act in accordance with or meet the requirements of the specific Performance Incentive Standard.
- 6.2.2. Unusual circumstances for which the Contractor can request exemption include the anticipated end of the federal COVID-19 Public Health Emergency or other circumstances that cause a large, sustained increase in workload.

- 6.2.3. Unusual circumstances do not include circumstances for which the Contractor had direct knowledge or control over, including the Contractor's clear and demonstrated failure to act in accordance with or meet the requirements of the specific Performance Incentive Standard is evident.
- 6.2.4. The Department's determination of whether the Contractor's request meets the definition of unusual circumstances is final.
- 6.3. Process for Unusual Circumstances Exemption Requests
- 6.3.1. The process for the Contractor to submit an exemption request shall be communicated via the HCPF Memo Series for each Performance Incentive Standard.
- 6.3.2. Unusual circumstances exemption requests must include thorough supporting documentation from the Contractor, and the Contractor shall be responsible for timely submission of any additional documentation requested by the Department for the exemption process.
- 6.3.3. General questions on unusual circumstances exemption requests should be submitted to the County Relations webform (https://hcpfdev.secure.force.com/HCPFCountyRelations) or email HCPF CountyRelations@state.co.us.
- 6.4. Department Review and Approval of Exemption Requests
- 6.4.1. Based on the Contractor's unusual circumstances exemption request and supporting documentation, the Department will provide the Contractor with an approval or denial of the request on the Final Status Report.
- 6.4.2. If the Department approves the unusual circumstances exemption request, partial payment may be made to the Contractor for the Performance Incentive Standard the Contractor requested exemption for.
- 6.4.2.1. The Department has the sole authority to determine the amount of partial payment, which is not subject to dispute by the Contractor.
- 6.4.2.2. If partial payment is made based on the Contractor's unusual circumstances exemption request, the Department will provide the actual amount of the partial payment on the Final Status Report.
- 6.4.3. If the Department denies the unusual circumstances exemption request, the Performance Incentives Payments issued are final and are not subject to further dispute or appeal
- 6.4.4. The Department may approve or reject any request for unusual circumstances exemptions and may limit the total number of approved exemptions for all Performance Incentive Standards.
- 6.4.5. Non-Allowable Exemption Reasons
- 6.4.5.1. The Department will deny unusual circumstances exemption requests that are determined as due to the fault of the Contractor, where unusual circumstances truly did not exist, and/or any exemption requests based on the following:
- 6.4.5.1.1. The Contractor failed to meet contractually-specified requirements relating to the content of submission of deliverables and the timely submission of deliverables.
- 6.4.5.1.2. The Contractor failed to meet contractually-specified requirements relating to performance benchmarks of any Performance Incentive Standards eligible for exemption requests.

- 6.4.5.1.3. The Contractor's failure to review and utilize County Administration regulations at 10 CCR 2505-5 1.020 and County Incentives Program documentation, including policy, informational, and operational guidance issued through the HCPF Memo Series, that resulted in the Contractor failing to meet performance benchmarks and deliverables relating to any Performance Incentive Standard.
- 6.4.5.1.4. The Department's final determination of the Contractor's exemption request(s) for the Accuracy Performance Incentive Standard.
- 6.4.5.1.5. The Contractor's failure to use the MAP Dashboards for the purposes of fulfilling Exhibit A, Statement of Work.
- 6.4.5.1.6. The Contractor's failure to use EQA case review results for the purposes of fulfilling Exhibit A, Statement of Work. The reasons for denial of an exemption as stated in section 6 are not all-inclusive and the Department reserves the right to deny any exemption for reasons not stated in section 6.
- 6.4.6. Prior to denying an exemption for reasons beyond those stated in section 6, the Department may, at its discretion, request further information from the Contractor to determine whether the request for exemption meets the exemption standards as stated in section 6, Exemptions.
- 6.5. Performance Incentive Standards Eligibility for Unusual Circumstances Exemption Requests.
- 6.5.1. Unusual circumstances exemption requests will be considered for any Performance Incentive Standard listed under section 6.5.1.
- 6.5.1.1. Customer Service Performance Incentive Standard
- 6.5.1.2. Accuracy Performance Incentive Standard
- 6.5.2. Unusual circumstances exemptions requests will not be considered for any Performance Incentive Standard listed under 6.5.2.
- 6.5.2.1. Performance Compliance Performance Incentive Standard
- 6.5.3. The Contractor's performance and compliance with the Performance Incentive Standards listed under section 6.5.2 will be deemed final, as determined by the Department, and Performance Incentive Payments made without the opportunity to submit an exemption.

7. NOTIFICATIONS

- 7.1. After each Reporting Period, the Contractor will be provided a Status Report that details which Performance Incentive Standards were met.
- 7.1.1. The Contractor's Reporting Period Status Report will only detail which Performance Incentive Standards were met for the Reporting Period in question. Funding amounts will not be provided until the conclusion of the fiscal year.
- 7.1.2. If the Contractor has more than one Reporting Period in the fiscal year to meet any Performance Incentive Standards, the Reporting Period Status Report will not include the Contractor's performance in those Performance Incentive Standards.
- 7.2. After the conclusion of the fiscal year, the Department will provide the Contractor a final Status Report that details which Performance Incentive Standards were not met and met and how much Performance Incentive Payments were earned by the Contractor.

- 7.2.1. The final Status Report cannot be disputed; if the Contractor disagreed with the Department's determination of compliance with any Performance Incentive Standard, the Contractor must have disputed that result based on the Reporting Period Status Report.
- 7.3. Each Reporting Period Status Report and the final Status Report will be sent to the county human/social services director and will act as the official notification of the Contractor's compliance with the Performance Incentives Standards.
- 7.4. Status Reports for each Reporting Period will be sent within ten (10) calendar days after the Semi-Annual Reporting due date for each Reporting Period as found in Section 5, Semi-Annual Reporting. The date on which the Status Report for each Reporting Period is sent to the Contractor will be considered the Status Report Date.
- 7.4.1. If unusual circumstances have delayed the Contractor's Reporting Period or final Status Reports, the Department will inform the Contractor of the delay and an anticipated date of resolution.
- 7.5. The final Status Report will be sent upon the Department's determination of final Performance Incentive Payment amounts.
- 7.6. The Contractor will have the opportunity to dispute the Status Report results as defined in section 8, Dispute Resolution.

8. DISPUTE RESOLUTION

- 8.1. Opportunity and Timeframe for Dispute Resolution
- 8.1.1. In the event the Contractor disagrees with the findings of the official notification as found in section 7, Notifications, the Contractor will have the opportunity to dispute the Reporting Period Status Report for the Reporting Period in question.
- 8.1.1.1. The final Status Report cannot be disputed per section 7.2.1.
- 8.1.1.1.1. The Contractor will have seven (7) calendar days from the Status Report Date to review each Reporting Period Status Report and dispute the results.
- 8.1.1.1.1. If the Contractor fails to dispute the Reporting Period Status Report within seven (7) calendar days from the Status Report Date, the Status Report results will be deemed final. No further disputes will be allowed, and compensation will be made per section 9 based on the results of the non-disputed Status Report.
- 8.2. Allowable Disputes
- 8.2.1. The Contractor will be allowed to dispute the results of the Status Report based on the following reasons:
- 8.2.1.1. The Contractor submitted documentation that was required for a Performance Incentive Standard, so long as the Contractor has proof that the required documentation was submitted on or before the contractually-required due date.
- 8.2.1.2. The Contractor requests a re-review of the Contractor's submitted documentation that was used to determine compliance with any Performance Incentive Standard.
- 8.2.1.3. The Contractor has available data, such as systems reports or other tracking methodologies, that conflicts with the Department's available data that will utilized to determine compliance with a Performance Incentive Standard.

- 8.2.1.3.1. The Contractor will be responsible for providing all necessary and relevant data available to the Department in order to determine if the Contractor's data actually conflicts with the Department's data.
- 8.2.1.3.2. The Department will make the final determination when a conflict of data occurs and will make Performance Incentive Standard Payments based on its final determination.
- 8.2.2. The Department reserves the right to add additional allowable dispute reasons throughout the fiscal year based on additional information made available from the Department and/or Contractor. These additional allowable dispute reasons will be considered on a case-by-case basis, and the Department's determination of additional allowable dispute reasons are final and not subject to the Dispute Resolution process as outlined in section 8.
- 8.3. Nonallowable Disputes
- 8.3.1. The Contractor will not be allowed to dispute the results of the Status Report based on the following reasons:
- 8.3.1.1. The Contractor failed to meet contractually-specified requirements relating to the content of submission of deliverables and the timely submission of deliverables.
- 8.3.1.2. The Contractor failed to meet contractually-specified requirements relating to performance benchmarks of any Performance Incentive Standard.
- 8.3.1.3. The Contractor's failure to review and utilize County Incentives Program documentation, including policy, informational, and operational guidance issued through the HCPF Memo Series, that resulted in the Contractor failing to meet performance benchmarks and deliverables relating to any Performance Incentive Standard.
- 8.3.1.4. The Department's final determination of the Contractor's exemption request(s) for the Accuracy Performance Incentive Standard.
- 8.3.2. The Department reserves the right to deny a Contractor's dispute based on any reason not included under section 8.3.1. The Department's determination is final and is not subject to dispute or appeal.

9. COMPENSATION

- 9.1. Compensation
- 9.1.1. Performance Incentive Payment
- 9.1.1.1. The Department shall pay the Contractor, after the end of the fiscal year in which the work was performed, a Performance Incentive Payment for each Performance Incentive Standard it meets during the applicable Reporting Period as follows:
- 9.1.1.1.1. The Department shall pay the Contractor an Accuracy Performance Incentive Payment, if applicable, as shown in Exhibit B at the conclusion of the Second Reporting Period if the Contractor meets the requirements for that Performance Incentive Standard. (To earn the entire Accuracy Performance Incentive Payment, the Contractor must meet both targets as specified in section 4.2.1.1, which includes (1) Target for Inaccurate Eligibility Determination Rate and (2) Target for Errors that do not Impact Eligibility. If the Contractor only meets one target, the Accuracy Performance Incentive Payment will be 50% of the total amount for this Performance Incentive.)

- 9.1.1.1.2. The Department shall pay the Contractor a Performance Compliance Performance Incentive Payment as shown in Exhibit B at the conclusion of the Second Reporting Period if the Contractor meets the requirements for that Performance Incentive Standard.
- 9.1.1.1.3. The Department shall pay the Contractor a Customer Service Performance Incentive Payment as shown in Exhibit B at the conclusion of the Second Reporting Period if the Contractor meets the requirements for that Performance Incentive Standard.
- 9.1.2. Remaining Funds Incentive Pool Payment
- 9.1.2.1. The Department will create a Remaining Funds Incentive Pool each SFY.
- 9.1.2.1.1. The Remaining Funds Incentive Pool shall include the following:
- 9.1.2.1.1.1. The total amount of all base Performance Incentive Payments allocated to any Contractor that selected to not participate in the Performance Incentive Standards Program for that SFY.
- 9.1.2.1.1.2. Each of the Performance Incentive Payments the Accuracy Performance Incentive Standard, Performance Compliance Performance Incentive Standard, the Customer Service Performance Incentive Standard and the Continuous Coverage Performance Incentive Standard that were not earned by the Contractor during a Reporting Period in that SFY.
- 9.1.2.1.1.2.1. The Contractor shall be eligible for Remaining Funds Incentive Pool payments.
- 9.1.2.1.2. If the Remaining Funds Incentive Pool is zero dollars (\$0.00) for any SFY, the Contractor shall not receive a Remaining Funds Incentive Pool Payment for that SFY.
- 9.1.2.2. The Remaining Funds Incentive Pool will be paid as follows:
- 9.1.2.2.1. The Contractor shall be eligible for payment from the Remaining Funds Incentive Pool based on the dollar amount of Incentives met during that SFY.
- 9.1.2.2.2. Based on the proportion of total Incentive funds that the Contractor is eligible to be paid in each SFY, the Contractor shall receive the same proportion of funds from the Remaining Funds Incentive Pool.
- 9.1.2.2.3. The Contractor's payment of funds from the Remaining Funds Incentive Pool shall never exceed the county's share of Medicaid expenditure, as specified in Section 2, County Determinations.
- 9.2. Payment Procedures
- 9.2.1. The Contractor shall receive Performance Incentive Payments at the end of the Second Reporting Period within ninety days (90) days following the end of the fiscal year in which the Performance Incentive Standards were met. This allocation will reflect the maximum the Contractor can earn for each Performance Incentive Standard per Reporting Period.
- 9.2.1.1. If the Contractor's county administration line item is over-expended during the county administration closeout process, Settlement Accounting and the Department may utilize the Contractor's earned Performance Incentive Payments during the closeout process.
- 9.2.2. Actual Performance Incentive Payment maximums are dependent on the Contractor's share of Medicaid county administration expenditure. In no event shall the Contractor be paid more

- than the Contractor's county share of Medicaid county administration expenditure in any Reporting Period or fiscal year.
- 9.2.3. The Department may add any unearned funds from the First Reporting Period into the Second Reporting Period allocation for any SFY.
- 9.2.4. The Contractor shall be paid the Performance Incentive Payments through the County Financial Management System (CFMS).
- 9.2.5. The Department may use any unearned Second Reporting Period Performance Incentive Payments during the county administration close out process.
- 9.2.5.1. The Incentive Payment earned is unrestricted, and the Contractor may utilize the fund per the Contractors discretion.

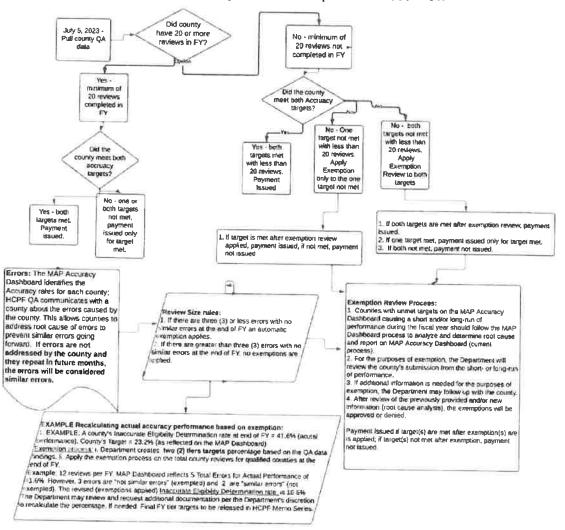
EXHIBIT B-1, RATES

SFY 2022-23 Incentives Payment Table

To earn the entire Accuracy Performance Incentive Payment, the Contractor must meet both targets as specified in section 4.2.1.1, which includes (1) Target for Inaccurate Eligibility Determination Rate and (2) Target for Errors that do not Impact Eligibility. If the Contractor only meets one target, the Accuracy Performance Incentive Payment will be 50% of the total amount for this Performance Incentive.

Incentive Payment Name	% of Funding	Payment Amount
Accuracy Performance Incentive Payment	40%	\$3,204.52
Performance Compliance Performance Incentive Payment	30%	\$2,403.39
Customer Service Incentive Payment	30%	\$2,403.39
Total		\$8,011.30

Exhibit D: Review Sample Size Exemption Process Flow



		8



San Juan Development Association's mission is to enhance economic diversification in Silverton & San Juan County, CO by promoting collaboration, partnerships, and trust between businesses, non-profits, and local governments through community priority projects.

SJDA in Review, 2022







Community Development

Broadband

Economic Diversification

2 Businesses recruited to San Juan County

3 Business Workshops

20 Small business consultations

6 Active Micro-Loans

Development Initiative project Awarded \$75K Grant from DOLA for Rural Economic

Assistance Grant for Anvil Awarded CHFA Tech Development Awarded \$200K Grant from Division of Housing

Serving Board Member for Housing Solutions

1 ISPs connected for in-Town fiber build out Serving as SJC rep for Region 9's \$68M infrastructure grant applications

Leading fiber redundancy plan from Ophir pass

Served on Compass Project management team 12 Non-profit coaching sessions

1 Co-working space

Serving on Regional High Alpine Roadmap group

\$936,156

of funding brought in by SJDA through grants from















SOUTHWEST RURAL PHILANTHROPY DAYS



Archuleta, Dolores, La Plata, Montezuma, and San Juan counties

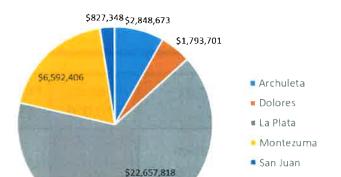


Durango | June 7-9, 2023

For more than 30 years, CRC has convened rural leaders and statewide grantmakers as partners in the Rural Philanthropy Days (RPD) program. Each year, two regional RPD conferences bring financial, professional development, and network building resources to rural communities. Through your sponsorship of Southwest Rural Philanthropy Days you are supporting nonprofits across the region, as well as each individual and community that benefits from the services of those organizations. Together we strengthen rural Colorado.

Regional Impact of Funding

The last time a Rural Philanthropy Days (RPD) conference was held in the Southwest region was 2018; from 2018 to 2019 funding increased by 36%. The 10 core funders of RPD alone gave more than \$22,000,000 directly to Southwest nonprofits from 2016- 2020.



Funding to the Southwest Region 2016-2020

2023 Southwest RPD Steering Committee

Cynthia Aspen | Adaptive Sports, Compañeros, LPYS,

Rainbow Youth Center, Sexual Assault Services Organization

Leah Ballard | Habitat for Humanity of Archuleta County

Jenn Bartlett | BBBS of Southwest Colorado

Lisa Branner | Community Connections

Tiffany Brodersen | Region 9

Lana Burns | Community Connections

Jenna Gannon | Pagosa Community Initiative

Natalie Georgalas | Community Resource Center (CRC)

Libby Cowles | Animas High School

Nicci Crowley | LOR Foundation

Ashley Carruth | San Juan Mountain SOLES

Teresa DiTore | Southwest Conservation Corps

Christine Fonner | Roam Life LLC

Kathrene Frautschy | Boys & Girls Club of La Plata County

Natalie Howard | Silver SPRUCE Academy, Inc.

Rose Jergens | Four Corners Child Advocacy Center

Tara Kiene | Community Connections

Beth Kremer | San Juan Development Assoc.

Chris Lopez | Colorado Housing and Finance Authority (CHFA)

Vanessa Malloy | Onward! A Legacy Foundation

Chuck McAfee | Four Corners Farmers and Ranchers Coalition

Katie McClure | Mancos United

Vangi McCoy | Montelores Early Childhood Council

Gabi Morey | Montezuma Inspire Coalition

Vaughn Morris | Boys & Girls Club of La Plata County

Katy Pepinsky | Community Resource Center

Tracy Pope | Community Foundation serving SW CO

Joe Poynter | Southern Ute Indian Montessori Academy

Kristi Smith | Community Resource Center (CRC)

Nellie Stagg | Community Resource Center (CRC)

Heidi Steltzer | Heidi Mountains Cooperative and Fort Lewis

College

Imo Succo | Indigenous Wellbriety Program/SWCAHEC

Ken Tallman | 6512 Consulting Group

Neil Umali | Archuleta Salvation Army

SPONSORSHIP OPPORTUNITIES

A sponsorship of this event demonstrates your organization's civic engagement and commitment to supporting a vibrant nonprofit sector across the Southwest region.

As a sponsor of Southwest RPD, you will connect with over 300 individuals from across the region including staff and board members of local nonprofits, community leaders, local government officials, as well as the state's leading grantmaking agencies.

If you have any questions you can contact our Southwest RPD Event Coordinator, Kristi Smith at southwestrpd@gmail.com.

Sponsorship Levels	Premier \$10,000	Platinum \$5,000	Gold \$2,500	Silver \$1,000	Bronze \$500
Premium recognition throughout the conference					
Opportunity to personalize recognition in conference materials					
Logo included on additional sponsor signage					
Feature on social media					
Recognized from stage at conference	est vene			Trans	
Logo with link to company page on RPD website					
Recognition in conference materials			131		
Recognized on screen at the conference				A Digitary	

Impact of Southwest Rural Philanthropy Days

At the 2018 Southwest Rural Philanthropy Days conference over 350 people attended the conference, 185 local organizations connected with the over 60 grantmakers in attendance.

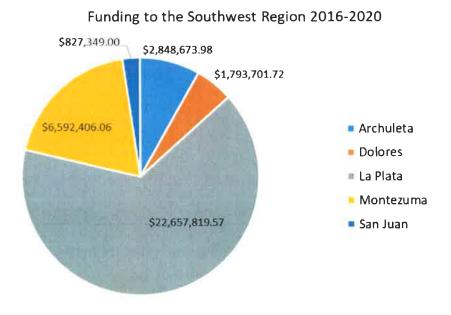
For nonprofit participants who had previously attended RPD, 90% reported that the relationships they built at RPD helped to advance their organization's goals and 100% reported that they had increased access to resources due to involvement with RPD.

For attending grantmakers 93.3% reported gaining a better understanding of the challenges faced by the communities in the Southwest region, and 96.6% gained a better understanding of the assets and collaborations across the region.

This increased understanding from funders and strengthened relationships with nonprofits at Southwest RPD lead to a significant increase in the amount of grants received by local organizations.

The year after the previous Southwest Rural Philanthropy Days conference was held, **grant funding to the region increased by 36%**.

From 2016-2020, over **\$827,000** in grants was awarded to local organizations in San Juan County alone.







Government Entity/Org/Business	2018 RPD in Cortez Sponsorships Recieved	2022 RPD in Durango Request Amount
Archuleta County		\$2,500.00
City of Cortez	\$9,500.00	\$2,000.00
City of Durango		\$5,000.00
Dolores County		\$500.00
La Plata County		\$10,000.00
Montezuma County	\$500.00	\$1,500.00
San Juan County		\$1,000.00
Town of Bayfield		\$2,000.00
Town of Dolores		\$500.00
Town of Dove Creek		\$250.00
Town of Ignacio		\$2,500.00
Town of Mancos		\$500.00
Town of Pagosa Springs		\$1,000.00
Town of Rico		\$250.00
Town of Silverton		\$1,500.00
Community Foundation Serving SW CO	\$4,000.00	\$5,000.00
Ballantine Family Fund	\$5,000.00	
Fort Lewis College		\$5,000.00
Anonymous	\$8,000.00	
Bronson Family McDonald's	\$2,500.00	
First Southwest Bank	\$3,000.00	
Dolores State Bank	\$3,205.00	-
Payroll Department	\$2,500.00	\$2,500.00
LPEA Education	\$3,000.00	\$3,000.00
Crow Canyon Archeological Center	\$4,050.00	5
Do Tell Creative	\$4,300.00	ā
Yellow Carrot	\$3,500.00	\$2,500.00
Onward!	\$1,250.00	\$1,500.00
LPEA Round Up	\$2,000.00	\$2,500.00
LPEA Education Grant	\$3,000.00	\$3,500.00
Alpine Bank	\$1,000.00	\$3,000.00
Coutts & Clark Western Foundation	\$1,500.00	d-
First National Bank of Cortez	\$2,000.00	\$3,000.00

	(F		

Core Mountain Enterprises LLC

P.O. Box 856 Silverton, CO 81433 970-387-5706

William Tookey San Juan County Administrator PO Box 466 Silverton, CO 81433

1/6/23

Willy,

Thank you for the opportunity to submit this request for an amendment to our existing Ski Area PUD. On June 13, 2000 the San Juan County Commissioners approved our Ski Area PUD including a double chairlift, two future surface rope tow ski lifts, a 2,200 sq footprint base lodge, and 10 cabins/chalets. We would like to amend the PUD at this time to utilize chairlift technology instead of surface lift technology for the two future lifts that were originally approved with the PUD. Surface lifts are defined as lifts that slide the skier over the snow (rope tows etc). Twenty-one years ago, surface rope tow ski lifts were still in use at many ski areas but currently there are very few surface lift options and are nearly impossible to find. Changes in the ANSI building code that governs ski lifts has made surface rope tow ski lifts obsolete.

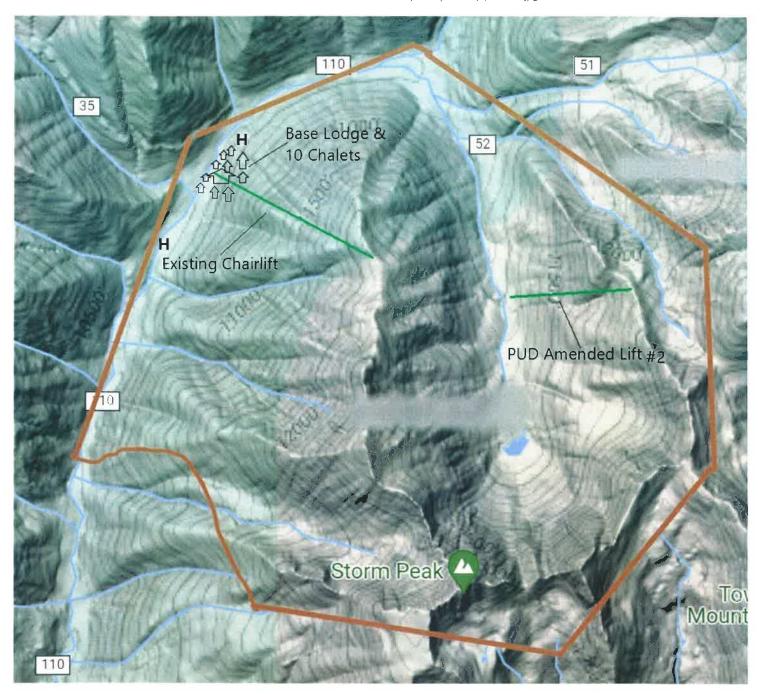
We are requesting to amend our PUD for use of chairlift technology instead of surface lifts for the two future lifts that were approved with the PUD approval from June 13, 2000. Additionally, please see the attached Amended PUD Maps depicting the location of Lift 2 which would be located on private property owned by Core Mountain Enterprises llc.

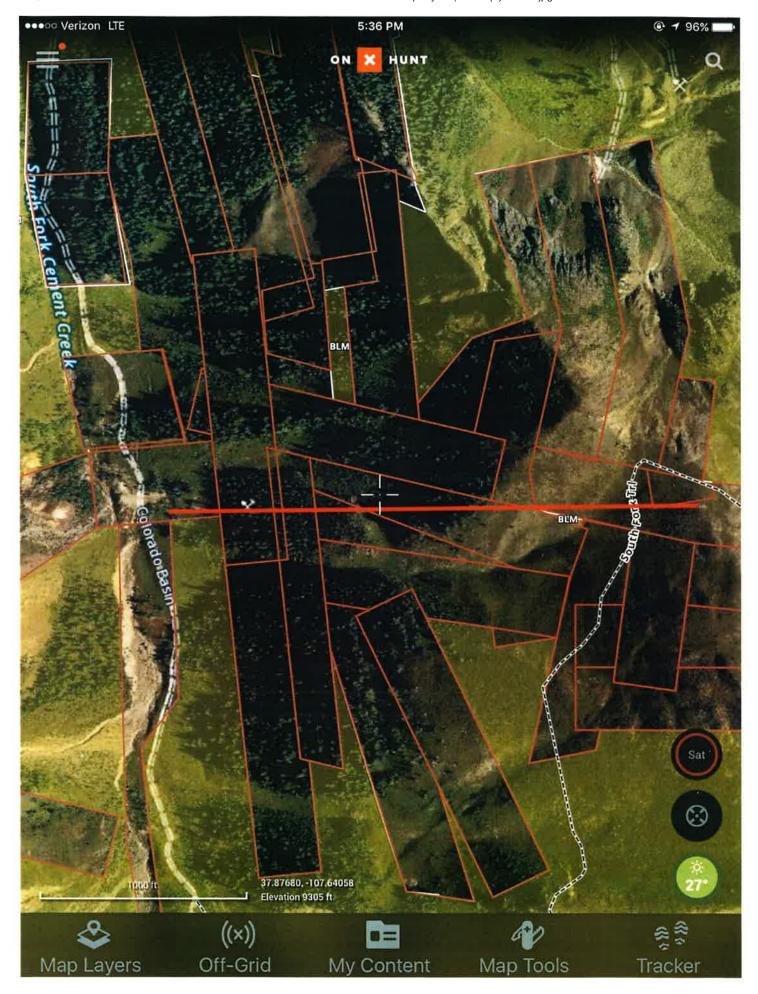
All chairlifts and surface lift installations in Colorado are subject to State of Colorado Passenger Tramway Safety Board permitting, licensing, inspections, rules and regulations and applicable building permits. The Colorado Passenger Tramway Safety Board requires any ski lift to undergo licensing inspections, engineering and load testing. Additionally, all lifts in Colorado undergo continued annual licensing inspections in addition to annual unannounced inspections by Colorado Passenger Tramway Safety Board engineering inspectors.

Thank you for the consideration of the San Juan County Commissioners of this PUD amendment request.

Aaron Brill Manager

for the by





Bonita Peak Mining District Update

December 2022











http://www.epa.gov/superfund/bonita-peak

Site Updates

On December 12, 2022, the Agency for Toxic Substances and Disease Research (ATSDR) released a Health Consultation on exposure to mining-related environmental contamination during camping activities at the BPMD. The purpose of the report is to determine whether people might get sick if they come into contact with lead and other metals in the environment while camping at the Bonita Peak Mining District. Questions or comments about the report should be directed to 1-800-CDC-INFO.

CDC/ATSDR is a federal public health agency with the National Center for Environmental Health of the Centers For Disease Control and Prevention. The agency's mission is to protect communities from harmful health effects related to exposure to chemicals in the environment. The report concluded that:

- Camping in some BPMD dispersed backcountry camping areas (camping areas not designated as an official camp sites) are not safe (even if camping only one day a week for several consecutive weeks) because of the amounts of lead in surface soil.
- After boiling, treatment, or filtration, it is safe to use surface water for drinking water at dispersed backcountry camping areas. The amount of metals in the surface water will not make people sick.
- Coming into contact with metals in surface soil and groundwater at the USFS South Mineral Creek Campground will not harm people's health.



Campground 7 | Photo Source: EPA

ATSDR recommends:

- Limiting camper's contact with surface soil contaminated with heavy metals at dispersed backcountry camping areas with historic mining activity.
- Raising awareness on the dangers of lead exposure for pregnant women and families with young children who may camp at dispersed backcountry areas.

Recent Activities

• Field work has concluded for the season. In late October, EPA had ESAT collect groundwater and surface water samples at the Mayflower Tailings (OU2) area as part of the on-going remedial investigation at OU2.

In early December, the Silverton Miners Oral History Project interviewed ten Silverton locals about their role in the Silverton's mining industry. The DRMS-led project was commissioned to offset cultural impacts from reclamation of high lead soils at Campground 4 (Pride of the West Mill #1) and burial of mill building foundations.

The interviews captured a wide variety of perspectives from the miner, mucker, driller, mill operator, geologists, safety officers, engineers, and management. Interviewees shared stories about Lake Emma, the flooding of the Sunnyside Mine workings, and growing up in Silverton. Interviewees spoke of their love of Silverton and why they still live and work there today. The interview content will be pieced together to help tell the story of Silverton's mining history, and the video will be available on YouTube when completed in the Spring of 2023.

Upcoming Training

• A free 40-Hour HAZWOPER Health & Safety Training will be offered in April 2023 at Kendall Mountain Recreation Center. The training is required for those working on Superfund sites and will prepare local residents for employment opportunities that may become available in the Bonita Peak Mining District. For more information, please contact Mark Rudolph at 303- 692-3311 or mark.rudolph@state.co.us.

New on the Web

- Health Consultation: Exposure to Mining-Related Environmental Contamination During Camping Activities at Bonita
 Peak Mining District
- Annual Construction Summary Report 2022 Interim Remedial Action
- 2021 Goals 2 & 3 Sampling Activities Report

RESOLUTION 2023-01

A RESOLUTION OF THE SAN JUAN COUNTY BOARD OF COMMISSIONERS THANKING COMMISSIONER ERNEST F. KUHLMAN FOR HIS MANY YEARS OF SERVICE TO SAN JUAN COUNTY

WHEREAS, Commissioner Kuhlman has served as the District 3 San Juan County Commissioner for 32 years; and

WHEREAS, Commissioner Kuhlman has served the County and the Citizens of San Juan County for those 32 years with dedication, integrity and leadership; and

WHEREAS, Commissioner Kuhlman's leadership has greatly contributed to the quality of life for the residents and visitors of San Juan County

WHEREAS, Commissioner Kuhlman has been an active participant of the Silverton and San Juan County community for many years.

NOW THEREFORE, BE IT RESOLVED by the Board of Commissioners of San Juan County, that the Commissioners would like to thank Ernest F. Kuhlman for his many years of dedicated service.

BE IT FURTHER RESOLVED that the Commissioners would like to commend Ernest F. Kuhlman for his commitment to serve San Juan County and to wish him the very best in the years to come.

READ, PASSED AND ADOPTED this 11th day of January 2023 by the Board of Commissioners of San Juan County, Colorado.

	Attest:		
Scott Fetchenhier			
Austin Lashley	Ladonna L. Jaramillo Clerk and Recorder		
Pete Maisel			

SAN JUAN COUNTY, COLORADO APPOINTMENTS TO BOARDS AND OFFICES FOR THE CALENDAR YEAR 2022

Chairman

Chairman Pro Tem

Road & Bridge Commissioner

Buildings and Grounds Commissioner Public Agency Liaison Commissioner Elected Officials Liaison Commissioner

Colorado Counties, Inc. Commissioners

Scott Fetchenhier

Austin Lashley

Ernie Kuhlman

Scott Fetchenhier

Austin Lashley

Austin Lashley

Ernie Kuhlman & Austin Lashley

Planning Commission

Planning Commission Alternate

Ambulance Association / EMS Council

Town Board of Adjustment Board of Adjustment Alternate

Housing Solutions for the Southwest

Area Agency on Aging

Transportation Planning Committee

Cemetery Board

Learning Center Council

Austin Lashley

Scott Fetchenhier

Scott Fetchenhier

Scott Fetchenhier

Ernie Kuhlman

Scott Fetchenhier

Ernie Kuhlman

Ernie Kuhlman

Scott Fetchenhier

Scott Fetchenhier

County Attorney

County Surveyor

County Health Director

Veterans Service Officer

Land Use Administrator

Budget Officer

County Auditor

Region 9 Economic District

Southwest Colorado COG

Southwest Colorado COG Alt.

Club 20

Water Conservation Board

San Juan Development Association

Dennis Golbricht

Kenneth Schaaf

Becky Joyce

Tommy Wipf

Lisa Adair

William Tookey

William Tookey

Blair and Associates

William Tookey

William Tookey

Austin Lashley

Austin Lashley

Charles Smith

William Tookey

Silverton Standard

Official Newspaper

SAN JUAN COUNTY, COLORADOAPPOINTMENTS TO BOARDS AND OFFICES

FOR THE CALENDAR YEAR 2022

Avalanche Board Members	Open Louis Girodo Open	2022 2023 2022 Alternate
Historic Impact Review Board	Scott Fetchenhier David Singer Steve Rich Beverly Rich	2021 2021 2021 Alternate
Board of Adjustment	Eileen Fjerstad Paul Joyce Casey Carroll Jared Boyd David Singer Joe Jepson	2022 2022 2022 2023 2023 Alternate
Tourism Fund Board	Paul Zimmerman Jim Lindaman Tiffany deKay Lisa Branner Brooke Stillwell Judy Graham	2022 2022 2023 2023 2023 2022
Noxious Weed Management Board	Lisa Adair Terry Kerwin Open Chris Tookey Open	2022 2022 2022 2023 2023
Approved:		

Board of County Commissioners

Selected Fiscal Year: 2022 Selected Date Range: 7/1/2022 - 12/31/2022

Fund	Bálance 7/1/2022	Current Tax	Prior Tax	Specific ' Ownership	Misc. Collections	Disbursements	Treasurer's Fees	Other Expenses	Balance 12/31/2022
010 - COUNTY GENERAL FUND	\$315,141.07	\$298,329,03	\$0,00	\$44,152,64	\$2,071,030,43	(\$1,468,421.05)	(\$7,577.64)	(\$61,200.00)	\$1,191,454 48
020 - COUNTY ROAD & BRIDGE	\$418,065,22	\$3,910.61	\$0.00	\$810.70	\$358,334.55	(\$260,928.00)	(\$2,244.86)	(\$215,000.00)	\$302,948.22
030 - CONTINGENT FUND	\$54,554.94	\$0,00	\$0,00	\$0.00	\$0.00	\$0.00	\$0,00	\$0.00	\$54,554.94
035 - AMENDMENT 1-EMERGENCY	\$30,000.00	\$0.00	\$0,00	\$0.00	\$0.00	\$0,00	\$0.00	\$0.00	\$30,000.00
040 - SOCIAL SERVICE FUND	\$79,567.50	\$4,554.30	\$0.00	\$674.04	\$62,292.01	(\$72,708.73)	\$0,00	\$0.00	\$74,379,12
045 - AFFORDABLE HOUSING FUN	\$303,263,12	\$120_13	\$0.00	\$0,00	\$154,490.00	\$0.00	\$0,00	(\$125,463.83)	\$332,409.42
050 - CONSERVATION TRUST	\$11,219.37	\$526.94	\$0.00	\$0,00	\$92.32	\$0.00	\$0,00	\$0.00	\$11,838.63
051 - LODGING TAX FUND	\$406,338.22	\$0.00	\$0.00	\$0.00	\$105,361.16	\$0.00	\$0.00	(\$63,932.28)	\$447,767,10
052 - TOURISM BOARD FUND	\$11,578.22	\$0.84	\$0,00	\$0.00	\$40,000.00	\$0.00	\$0,00	(\$34,671.92)	\$16,907.14
055 - NOXIOUS WEED FUND	\$1,988.18	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0,00	\$0.00	\$1,988.18
060 - TOWN OF SILVERTON	\$8,168.22	\$89,413.08	\$0.00	\$13,284.60	\$3,588.21	(\$100,940,79)	(\$1,792.78)	\$0.00	\$11,720.54
070 - DURANGO FIRE PROTECTIO	(\$2,382,83)	\$30,483.68	\$0.00	\$3,226.13	\$0.00	(\$32,185 63)	\$0.00	(\$1,524,18)	(\$2,382,83)
080 - SOUTHWEST WATER CONSE	\$59,60	\$6,369.69	\$0.00	\$942.71	\$0.00	(\$6,993.92)	\$0.00	(\$318.48)	\$59,60
090 - ADVERTISING FEES	\$10,178.40	\$0.00	\$0.00	\$0.00	\$490.00	\$0.00	\$0.00	\$0,00	\$10,668,40
100 - REDEMPTION	\$312,30	\$0.00	\$0.00	\$0.00	\$13,344.05	(\$11,032,94)	\$0.00	(\$2,311,11)	\$312.30
110 - SCHOOL GENERAL	(\$8,203,11)	\$194,002.97	\$0.00	\$28,712.41	\$0,00	(\$220,366.44)	\$0.00	(\$2,348,94)	(\$8,203,11)
116 - SCHOOL BOND	\$0.00	\$23,475.64	\$0.00	\$3,474.40	\$0.00	(\$26,950.04)	\$0.00	\$0,00	\$0.00
210 - 911 AUTHORITY	\$49,873.77	SO.00	\$0.00	80,00	\$23,873,78	\$0.00	S0.00	(\$14,510.64)	\$59,236,91
220 - TREASURER'S FEES	\$17,978.05	\$0.00	\$0.00	\$0.00	\$630.00	\$0,00	\$0.00	\$0,00	\$18,608,05
230 - ASSESSOR'S PENALTY	\$5,548.41	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0,00	\$0.00	\$5,548,41
240 - TREASURER'S DEEDS/FORE	\$12,291.03	\$0,00	\$0.00	\$0.00	\$1,748.50	\$0.00	\$0.00	(\$2,021.92)	\$12,017.61

Statement of Revenues and Disbursements

	Selected Fis	Selected Fiscal Year: 2022	Se	lected Date R	ange: 7/1/20;	Selected Date Range: 7/1/2022 - 12/31/2022			
Fund	Balance 7/1/2022	Current [°] Tax	Prior Tax	Specific Ownership	Misc. Collections	Disbursements	Treasurer's Fees	Other Expenses	Balanće 1 <i>2/</i> 31/2022
250 - CLERK TECHNOLOGY FEES	\$4,559.40	\$0.00	\$0.00	\$0.00	\$299,00	00 0\$	\$0.00	00°0\$	\$4,858,40
260 - ADMIN FEE	\$2,698 42	80 00	80.00	00'0\$	\$0.00	\$0.00	\$0.00	\$0.00	\$2,698,42
270 - PEAK INVESTMENTS	\$33,463.75	80 00	\$0.00	80,00	(\$969.17)	\$0,00	\$0.00	\$0.00	\$32,494,58
280 - ABATEMENTS	(\$2,333.91)	00 0\$	00 08	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$2,333,91)
300 - ESCROW-AMBULANCE	\$72,382 55	00 0\$	00'0\$	\$0.00	\$10,249,30	\$0.00	\$0.00	\$0.00	\$82,631.85
350 - ESCROW-COMPUTER EQUIP	\$4,104.19	00 0\$	\$0.00	\$0.00	\$50.08	\$0.00	\$0.00	\$0.00	\$4,154.27
360 - ASSESSOR/TREASURER ESC	\$3,177.75	00 0\$	\$0.00	80.00	\$70.59	\$0.00	\$0.00	\$0.00	\$3,248,34
400 - ESCROW-GRAVEL	\$144,558,31	\$0.00	\$0.00	\$0.00	\$112.71	\$0.00	\$0.00	\$0.00	\$144,671.02
410 - COUNTY BARN ESCROW	\$45,747.55	\$0.00	\$0.00	\$0.00	\$21,522,51	\$0.00	\$0,00	(\$15,468,25)	\$51,801.81
420 - ROAD EQUIP PURCHASE ES	\$28,295.86	\$0.00	\$0.00	\$0.00	\$189,558,94	\$0.00	\$0.00	(\$145,770,11)	\$72,084.69
430 - LOST 4-WHEELERS ESCROW	\$3,908.76	\$0.00	\$0.00	\$0.00	\$37.57	\$0.00	\$0.00	\$0.00	\$3,946,33
440 - SEARCH & RESCUE ESCROW	\$10,000.00	\$0.00	\$0.00	\$0.00	\$5,000 00	\$0.00	\$0.00	\$0.00	\$15,000.00
450 - COURTHOUSE ESCROW	\$46,810.59	\$0.00	\$0.00	\$0.00	\$10,417.67	\$0.00	\$0.00	\$0.00	\$57,228.26
460 - MSI ESCROW	\$70,750,46	00 0\$	\$0.00	\$0.00	\$2,721.04	80 00	\$0.00	\$0.00	\$73,471.50
470 - EMERCENGY PREPAREDNES	\$2,255,68	\$0.00	\$0.00	\$0.00	\$80.83	00.0\$	\$0.00	\$0,00	\$2,336,51
500 - HISTORICAL ARCHIVES ESC	\$356,93	80 00	\$0.00	20 00	\$23.91	\$0.00	\$0.00	20.00	\$380.84
550 - ASPHALT ESCROW	\$81,067.80	20 00	80.00	00.08	\$5,831.00	\$0.00	\$0.00	00 0\$	\$86,898,80
570 - FOREST RESERVE ESCROW	\$125,648,18	\$0.00	\$0.00	80.00	\$0.00	\$0.00	\$0.00	\$0.00	\$125,648,18
590 - EMERGENCY SERVICES SAL	\$1,456,076,54	80.00	\$0.00	80 00	\$735,571.52	\$0.00	\$0.00	(\$807,864,00)	\$1,383,784.06
600 - FIRE TRUCK FUND	\$65,887,57	00 08	\$0.00	00.0\$	\$20,718.31	\$0.00	\$0.00	20.00	\$86,605.88
650 - LAND USE ESCROW	\$56,558.07	80.00	\$0.00	80.00	\$3,314.19	\$0.00	00 0\$	\$0.00	\$59,872.26

1/10/2023 2:41:40 PM

Report ID: GLLT90 Operator: djaramillo

Page 2 of 3

Selected Fiscal Year: 2022 Selected Date Range: 7/1/2022 - 12/31/2022

					,				
Fund	Balance 7/1/2022	Current Tax	Prior Tax	Spécific Ownership	Misc. Collections	Disbursements	Treasurer's Fees	Other Expenses	Balance 12/31/2022
700 - WORKFORCE HOUSING ESC	\$2,689.68	\$0,00	\$0.00	\$0.00	\$174,17	\$0.00	\$0,00	\$0.00	\$2,863.85
750 - ESCROW-SHERIFF VEHICLE	\$33,612.60	\$0.00	\$0.00	\$0.00	\$10,081.96	\$0.00	\$0.00	\$0,00	\$43,694,56
800 - PUBLIC TRUSTEE	\$75.00	\$0.00	\$0.00	\$0.00	\$528.00	\$0.00	\$0.00	(\$588.00)	\$15.00
810 - SPECIFIC OWNERSHIP TAX	\$15,116.02	\$0_00	\$0.00	(\$167.98)	\$0.00	\$0.00	\$0.00	\$0.00	\$14,948.04
820 - TAX HOLDING FUND	\$348,082.06	(\$345,857.85)	\$0.00	\$0.00	\$713.71	\$0.00	\$0.00	\$0.00	\$2,937.92
900 - ADVANCED COLLECTIONS	\$0.00	\$0.00	\$0.00	\$0.00	\$2,890.00	\$0,00	\$0.00	\$0,00	\$2,890 00
Grand Totals:	\$4,381,089.49	\$305,329.06	\$0.00	\$95,109.65	\$3,854,272.85	(\$2,200,527,54)	(\$11,615,28)	(\$11,615,28) (\$1,492,993,66) \$4,930,664,57	\$4,930,664,57

San Juan County

Composition of Cash Balances and Investments

As Of: 12/31/2022 Including Account Details

			Cash on Hand/	
	Net Bank Balance	Investments	In Transit	Total
Cash and Cash Items				
Cash on Hand				
Cash on Hand	\$0.00	\$0.00	\$200.00	\$200.00
Cash on Hand:	\$0.00	80.00	\$200.00	\$200.00
Demand and Time Deposits				
Citizens State Bank				
Tourism Fund Checking	\$17,029.53	\$0.00	\$0.00	\$17,029.53
Affordable Housing Checking	\$351,025.85	\$0.00	\$0.00	\$351,025.85
911 Authority Checking Checking	\$59,580.98	\$0.00	\$0.00	\$59,580.98
General Checking Checking	\$2,161,470.18	\$0.00	\$0.00	\$2,161,470.18
Citizens State Bank:	\$2,589,106.54	\$0.00	80.00	\$2,589,106.54

Page I of 2

Operator: djaramillo

1/10/2023 2:42:54 PM

Report ID: BKLT30d

In Transit

Total

Net Bank Balance

Investments

Investm
ent Pool

Citizens State Bank 100120367 \$0.00 \$1,028,884.10 \$0.00 \$1,028,884.10 COLOTRUST COLOTRUST \$0.00 \$1,028,884.10 \$0.00 \$1,018,738.45 \$0.00 \$1.018,738.45	\$0.00			
e Bank 100120367 \$0.00 \$1.028,884.10 \$0.00 \$0.00 \$1.028,884.10	90,00	⊅1,UIō,/Jō 4		(() () () () () () () () () (
e Bank 100120367 \$0.00 \$1,028,884.10 \$0.00 Citizens State Bank: \$0.00 \$1,028,884.10 \$0.00	30,00	g1 010 770	9000	
e Bank 100120367 \$0.00 \$1,028,884.10 \$0.00 Citizens State Bank: \$0.00 \$1,028,884.10 \$0.00	30.00			COLOTRUST
e Bank 100120367 \$0.00 \$1,028,884.10 \$0.00 \$0.00	30.00			
e Bank 100120367 \$0.00 \$1.028,884.10 \$0.00		\$1,028,884.	\$0.00	Citizens State Bank:
e Bank 100120367 \$0.00 \$1,028,884.10 \$0.00				
e Bank	\$0.00	\$1,028,884.	\$0,00	100120367
o Dogi.				CHIZERS STATE DAIIN
	,		×	Citizona Stata Dani
				Control of the Contro

Operator: djaramillo Report ID: BKLT30d

1/10/2023 2:42:54 PM

Page 2 of 2

		s

Fund Status Report

San Juan County

Report Selection Criteria:		ALL Fiscal Year: 2022		From Date: 12/1/2022	
	Include Encumbrances? NInclude Pri Yr Liabilities?	NO From Period: 12		Thru Date: 12/31/2022	
		NO To Period: 12		Option: Period	
	Selected Funds :				
	Beginning Balance	Receipts	Disbursements	Transfers	Ending Balance
General Fund (01)					
010 - COUNTY GENERAL FUND	\$107,997,58	\$598,661.79	(\$311,265,00)	\$796,060.11	\$1,191,454,48
020 - COUNTY ROAD & BRIDGE	\$401,888.00	\$5,045,84	(\$50,223.98)	(\$53,761.64)	\$302,948.22
030 - CONTINGENT FUND	\$54,554,94	\$0.00	\$0.00	\$0.00	\$54,554,94
035 - AMENDMENT 1-EMERGENCY FUN	FUN \$30,000,00	\$0.00	\$0.00	\$0.00	\$30,000.00
040 - SOCIAL SERVICE FUND	\$79,004,62	\$7,067.80	(\$11,693,30)	\$0.00	\$74,379.12
045 - AFFORDABLE HOUSING FUND	D \$448,517.41	\$9,355,84	\$0.00	(\$125,463.83)	\$332,409.42
050 - CONSERVATION TRUST	\$11,531.44	\$307.19	\$0.00	\$0.00	\$11,838.63
051 - LODGING TAX FUND	\$449,165.34	\$2,534.04	\$0.00	(\$3,932.28)	\$447,767.10
052 - TOURISM BOARD FUND	\$21,506.84	\$0.15	(\$4,599.85)	\$0.00	\$16,907.14
055 - NOXIOUS WEED FUND	\$1,988.18	\$0.00	\$0.00	\$0.00	\$1,988.18
060 - TOWN OF SILVERTON	\$11,495,79	\$6,167.23	(\$5,942.48)	\$0.00	\$11,720.54
070 - DURANGO FIRE PROTECTION DIS	I DIS (\$2,382.83)	\$420,82	(\$420,82)	\$0.00	(\$2,382.83)
080 - SOUTHWEST WATER CONSERVAT	RVAT \$59.60	\$366.62	(\$366.62)	\$0.00	\$59.60
090 - ADVERTISING FEES	\$10,668.40	\$0.00	\$0.00	\$0.00	\$10,668.40
100 - REDEMPTION	\$312.30	\$2,699,99	(\$2,699.99)	\$0.00	\$312.30
110 - SCHOOL GENERAL	(\$8,203,11)	\$12,086.02	(\$12,086.02)	\$0.00	(\$8,203 11)
116 - SCHOOL BOND	\$0,00	\$1,351,19	(\$1,351,19)	\$0.00	\$0.00
200 - SPECIAL ASSESSMENTS	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
210 - 911 AUTHORITY	\$57,693,12	\$3,962.23	(\$2,418.44)	\$0.00	\$59,236.91
220 - TREASURER'S FEES	\$18,098.05	\$510.00	\$0.00	\$0.00	\$18,608.05
230 - ASSESSOR'S PENALTY	\$5,548,41	\$0.00	\$0.00	\$0.00	\$5,548:41
240 - TREASURER'S DEEDS/FORECLOS	SLOS \$12,017.61	\$0.00	\$0.00	\$0.00	\$12,017.61
250 - CLERK TECHNOLOGY FEES	\$4,833,40	\$25.00	\$0.00	\$0.00	\$4,858.40
260 - ADMIN FEE	\$2,698.42	\$0.00	\$0.00	\$0.00	\$2,698,42
270 - PEAK INVESTMENTS	\$31,926.61	\$567.97	\$0.00	\$0.00	\$32,494.58
280 - ABATEMENTS	(\$2,333.91)	\$0.00	\$0.00	\$0,00	(\$2,333,91)

Operator: *djaramillo* Report ID: GLLT85a

1/10/2023 2:00:45 PM

* Fund Type Total * \$4,615,072.41 \$755,653.62 (\$440,061.46)	\$0.00	950 - WEST SIDE SPECIAL IMP. DISTRIC \$0.00 \$0.00 \$0.00	900 - ADVANCED COLLECTIONS \$1,100.00 \$1,790.00 \$0.00	820 - TAX HOLDING FUND \$27,443.76 \$0.00 (\$24,505.84)	810 - SPECIFIC OWNERSHIP TAX \$12,427.92 \$14,948.05 (\$12,427.93)	800 - PUBLIC TRUSTEE \$60.00 \$15.00 (\$60.00)	750 - ESCROW-SHERIFF VEHICLE \$33,674.19 \$20.37 \$0.00	700 - WORKFORCE HOUSING ESCROW \$2,820.57 \$43.28 \$0.00	650 - LAND USE ESCROW \$56,794.18 \$78.08 \$0.00	600 - FIRE TRUCK FUND \$66,427.38 \$178.50 \$0.00	590 - EMERGENCY SERVICES SALES TA \$2,018,701.07 \$84,746.99 \$0.00	570 - FOREST RESERVE ESCROW \$125,648,18 \$0.00 \$0.00	550 - ASPHALT ESCROW \$81,692.29 \$206.51 \$0.00	500 - HISTORICAL ARCHIVES ESCROW \$374.90 \$5.94 \$0.00	470 - EMERCENGY PREPAREDNESS \$2,316,42 \$20.09 \$0.00	460 - MSI ESCROW \$72,778.41 \$693.09 \$0.00	450 - COURTHOUSE ESCROW \$50,848.30 \$1,379.96 \$0.00	440 - SEARCH & RESCUE ESCROW \$10,000.00 \$0.00	430 - LOST 4-WHEELERS ESCROW \$3,936.99 \$9.34 \$0.00	420 - ROAD EQUIP PURCHASE ESCROW \$28,715.90 \$138.90 \$0.00	410 - COUNTY BARN ESCROW \$46,140.21 \$129.85 \$0.00	400 - ESCROW-GRAVEL \$144,643.01 \$28.01 \$0.00	360 - ASSESSOR/TREASURER ESCROW \$3,230.80 \$17.54 \$0.00	350 - ESCROW-COMPUTER EQUIP \$4,141.82 \$12.45 \$0.00	300 - ESCROW-AMBULANCE \$72,569,90 \$61,95 \$0.00	
(\$440,061,46)	\$0.00	\$0.00	\$0.00	(\$24,505,84)	(\$12,427.93)	(\$60.00)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0,00	Disbursements
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10,000.00	\$0.00	\$3,000.00	\$20,000.00	(\$719,664.00)	\$0.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$5,000.00	\$5,000.00	\$0.00	\$43,229.89	\$5,531.75	\$0.00	\$0.00	\$0.00	\$10,000.00	Transfers
\$4,930,664.57	\$0.00	\$0.00	\$2,890.00	\$2,937.92	\$14,948,04	\$15.00	\$43,694.56	\$2,863.85	\$59,872.26	\$86,605.88	\$1,383,784.06	\$125,648.18	\$86,898,80	\$380.84	\$2,336.51	\$73,471.50	\$57,228.26	\$15,000.00	\$3,946.33	\$72,084,69	\$51,801.81	\$144,671.02	\$3,248.34	\$4,154.27	\$82,631.85	Ending Balance

Operator: djaramillo Report ID: GLLT85a

Fund Status Report

San Juan County

* Report Total *				Print			Report Selection Criteria:	-
* \$4,615,072,41	Beginning Balance	Selected Funds:	Exclude Additional Cash?	Printed in Alpha by Fund Name?	Include Pri Yr Liabilities?	Include Encumbrances?	Selected Fund Type: ALL	
			O	Ö	O	NO	ALL	
\$755,653.62	Receipts			To Period:		From Period: 12	Fiscal Year: 2022	
(\$440,061.46)	Disbursements			12	1	1)	022	
.6) \$0.00	Transfers			Option: Period		Thru Date: 12/31/2022	From Date: 12/1/2022	
\$4,930,664.57	Ending Balance			36				

San Juan County

Composition of Cash Balances and Investments

As Of: 12/31/2022 Including Account Details

		Cash on Hand/	
Net Bank Balance	Investments	In Transit	Total
Cash on Hand \$0.00	\$0.00	\$200.00	\$200.00
Cash on Hand: \$0.00	\$0.00	\$200.00	\$200.00
\$17,029,53	\$0.00	\$0.00	\$17,029.53
Affordable Housing Checking \$351,025.85	\$0.00	\$0.00	\$351,025.85
\$59,580.98	\$0.00	\$0.00	\$59,580.98
\$2,161,470.18	\$0.00	\$0.00	\$2,161,470.18
\$2,589,106.54	\$0.00	\$0.00	\$2,589,106.54
		Net Bank Balance \$0.00 \$0.00 \$17,029.53 \$351,025.85 \$59,580.98 \$2,161,470.18 \$2,589,106.54	Net Bank Balance Investments \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$17,029.53 \$351,025.85 \$0.00 \$2,161,470.18 \$0.00 \$2,589,106.54 \$0.00

Operator: djaramillo

Report ID: BKLT30d

In Transit

Total

Net Bank Balance

Investments

Inve

vestment Pool				
Citizens State Bank				
100120367	7 \$0.00	\$1,028,884.10	\$0.00	\$1,028,884.10
Citizens State Bank:	\$0.00	\$1,028,884.10	\$0.00	\$1,028,884.10
COLOTRUST				
CO-01-0646-8001	1 \$0.00	\$1,018,738.45	\$0.00	\$1,018,738.45
COLOTRUST:	\$0.00	\$1,018,738.45	\$0.00	\$1,018,738.45
Sigma Financial Corporation				
GTR-041850	0 \$0.00	\$293,735.48	\$0.00	\$293,735.48
Sigma Financial Corporation:	: \$0.00	\$293,735.48	\$0.00	\$293,735.48
	\$2,589,106,54	\$2,341,358.03	\$200.00	\$4,930,664.57

Report ID: BKLT30d Operator: djaramillo

1/10/2023 2:01:44 PM

Page 2 of 2

SAN JUAN COUNTY ROAD PEPARTMENT

Monthly Road Maintenance Report

NOVEMBER and DECEMBER 2022

County road #110 to Gladstone, Grading, snow, rock and ice removal and clean parking and wide spots. Install no parking signs and snow markers. Road patrols etc.

1-772G grader/plow, 52 hours.

2-772G grader/plow, 36 hours.

936 loader, 10 hours.

Pickup trucks, 55 hours.

County road #2 to Eureka, lower Cunningham. Grading, snow and ice removal and plows parking in Eureka and Maggie Gulch etc. Road patrols.

1-772G grader/plow, 35 hours.

2-772G grader/plow, 48 hours.

936 loader, 8 hours.

Pickups, 34 hours.

Courthouse, County Shops, Pre-School and Fire Dept building and aprons. Snow removal and avalanche removal of the Fire dept roof!

936 Loader, 35 hours.

772 graders/plows, 5 hours.

Anvil Mt. Snow removal and clean parking etc. It is kind of a mess down there where Niko has all of his crap.

936 loader, 14 hours.

772G graders/plows, 6 hours._

Town of Silverton plowing, Greene Street in front of residence's and plow from 15th street to the town limits to CR_110 and CR-2! 772G grader, 6 hours, 936 loader, 16 hours.

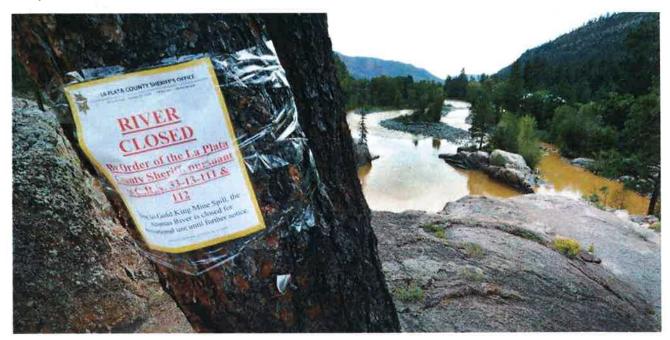
Equipment Maintenance, Shop maintenance and Repairs, 130 hours.

News Local News Nation & World New Mexico Education

What was the social impact of Gold King?

Environmentally, the spill was negligible. But seeing a mustard-yellow river spurred action to clean up mines

By Reuben Schafir Herald Staff Writer Sunday, Jan 8, 2023 4:45 AM



La Plata County Sheriff Sean Smith closed the Animas River to recreation after the Gold King Mine Spill on Aug. 5, 2015. The river was closed for nine days before it was found to be safe. (Jerry McBride/Durango Herald file)



It took only a matter of days for the Animas River to return to its typical emerald color palette after contaminated water poured out of the Gold King Mine on Aug. 5, 2015, and turned it a mustard yellow. The spill, which occurred after contractors working for the Environmental Protection Agency accidentally breached a plug in the mine, has since become symbolic of the ecological concerns that enshroud Silverton and the hundreds of abandoned mines that surround the town.

As the plume flowed through Durango, images of the river flooded social media and news outlets nationwide - images that have yet to evaporate from the public consciousness.



Then-Gov, John Hickelooper drinks from the Animas River about a week after the Gold King Mine blowout to demonstrate the river is safe, (Durango Herald file)



"It was on Jeopardy!," said Peter Butler, chairman of the Community Advisory Group that gives the EPA community-based input on the Bonita Peak Superfund Site. "Everyone knew the answer."

The category was "Don't drink the water" and the question was, "In 2015 a rock dam was removed from this type of site in Colorado, turning the Animas River yellow & metallic." The answer: "A (gold) mine."

Although it was known within a matter of days, one fact about the spill still has not gained the level of recognition that some of the fiercest advocates for abandoned mine remediation think it should.



The images of a toxic-looking yellow river have stuck in the public's mind, although the spill itself had a small environmental impact. (Jerry McBride/Durango Herald file)



This flannelmouth sucker was collected during a survey of fish in the Animas River after the spill. Scientists determined that the heavy metals released into the river had no significant impact on the fish population. (Jerry McBride/Durango Herald file)

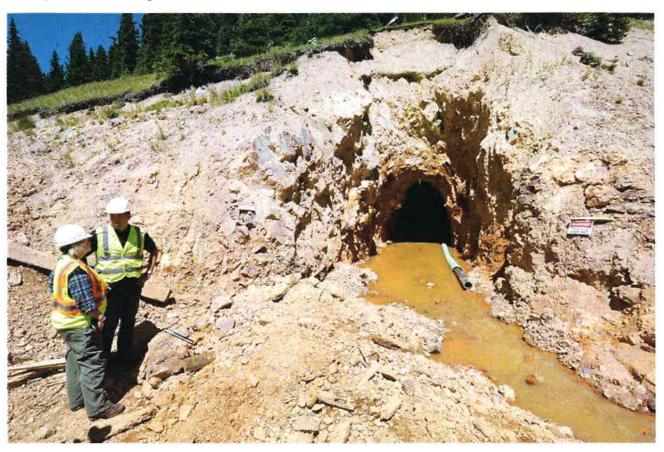
X

"There was little in the way of an environmental impact from the Gold King spill," said Ty Churchwell, the mining coordinator with Trout Unlimited. "It looked a lot worse than it was. There was no fish kill."

The image of the river has become a bit of a red - or yellow - herring, say those who were most impacted by the spill. And while it catalyzed the decision to create the Bonita Peak Superfund site containing 48 abandoned mines, advocates and those who rely on the watershed for a living are split on the relative benefits reaped from that decision.

Although the captivating images of Gold King do not reflect the minimal environmental impact of the spill, the persistence of those images is a statement on the social impact of the event.

Setting the record straight



Colorado Attorney General Cynthia H. Coffman and Utah Attorney General Sean Reyes tour the Gold King Mine on Aug. 19 - two weeks after a contractor with the Environmental Protection Agency accidentally caused millions of gallons of mine waste to spill into Cement Creek and the Animas River, (Jerry McBride/Durango Herald file)



The Colorado Deportment of Public Health and Environment, the University of Arizona Superfund Research Center, Utah's Department of Environmental Quality and San Juan Basin Public Health are among the agencies that have conducted extensive water and soil quality testing on the Animas and San Juan rivers in the wake of the spill.

Although the levels of heavy metals found in certain spots along the river or in fish rose above recommended levels, no study ever concluded that eating fish from the river or irrigating crops with river water could pose a health risk.

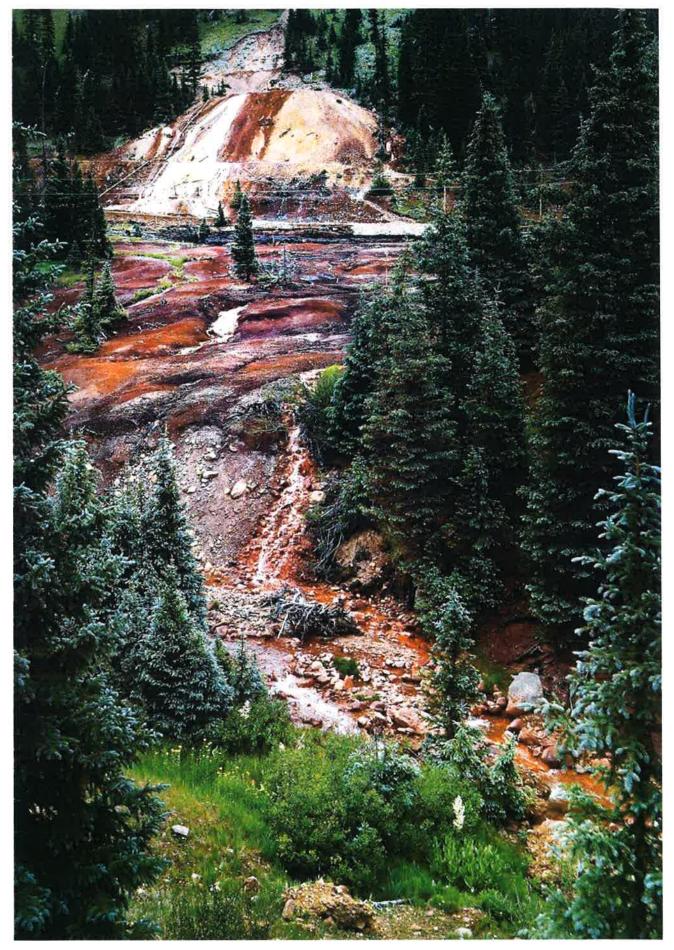
After the testing of fish flesh caught in the Animas River both immediately after the spill and in the spring of 2016. CDPHE concluded "the levels of all tested metals in Animas River rainbow and brown trout fall within the range of levels in available Colorado fish data, and thus, most likely represent background levels and do not indicate a change due to the mine."

Whether to make the point that remediation work is direly needed or that Gold King was not so bad, many point to a statement made by the EPA that the equivalent of one Gold King spill flows down the Animas each week.

However, Butler said the off-touted statement may be misleading.

Yes, the equivalent volume of water released in Gold King, about 3 million gallons, flows out of draining mines each week. But it takes approximately 320 days for the same amount of heavy metals released during the spill to make its way out of the mines under normal circumstances.

Regulatory impacts

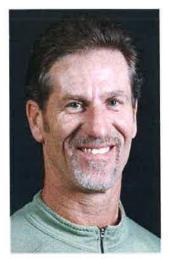


The Red & Bonita Mine drains into Cement Creek, a tributary of the Animas River. It is one of the four major draining mines that is a

Acquisite the magas within a the stress fundament and the carried and the carried as the treasurer of the CAG.

Fearing a devastating impact on tourism, the town of Silverton and San Juan County had long resisted designating any part of the area as a Superfund site.

"Who wants to go vacation in a town called a Superfund site?" Churchwell said. "When the Gold King spill happened ... there wasn't any hiding it anymore. It was all over the world and the problem of Animas' water quality near Silverton was out and probably the best thing that Silverton could do to save their image was to acknowledge that the problem does exist and that we want to resolve it."



Churchwell ×

But before the designation, a small but dedicated group had been hard at work. Butler co-founded The Animas River Stakeholders Group, which disbanded in 2019 after 25 years, to take on the issue of water quality in the area.

"Most of the mine waste work that needed to be done - the worst sites - we had done," Butler said. "There were approximately 60 mining remediation projects that were completed before the Gold King Mine spill."

But the ARSG was limited by federal law in its ability to mitigate the environmental impacts of abandoned mines. Waste rock from mines can release heavy metals into the watershed as water percolates through it, and the ARSG focused most of its efforts on this issue.



Peter Butler, co-founder of the Animas River Stakeholders Group, is now the chairman of the Bonita Peak Community Action Group. (Durango Herald file)

X

The other problem posed by abandoned mines is drainage - water pouring through shafts and tunnels. Without a liable party, any individual or group that begins to address a draining mine becomes liable for the entire cleanup.

In the absence of a responsible party, a Superfund designation is the only way to address draining mines.

"The reality was that the ARSG was doing a good job of remediation and we had been talking to the EPA about a limited Superfund designation to address remediation issues that could not be addressed by ARSG," San Juan County Administrator William Tookey wrote in an email to The Durango Herald, "We were well aware that a Superfund designation was not a silver bullet."

After the spill, a Superfund designation became all but inevitable. The designation allowed the EPA to recoup funds from responsible parties and begin to address draining mines. However, the designation has come with its share of complications.

"The EPA was required to repeat a lot of the testing and sampling that had previously been done with ARSG," Tookey said. "The rules and bureaucracy does not allow EPA to move quickly."



Bill Simon, a co-coordinator of the Animas River Stakeholders Group, collects a sample of a plant below the San Antonio Mine during the restoration. (Jerry McBride/Durango Herald file)



The EPA installed a water treatment facility in October 2015 to treat water draining out of Gold King. But Gold King is just one of four major mines draining into the watershed.

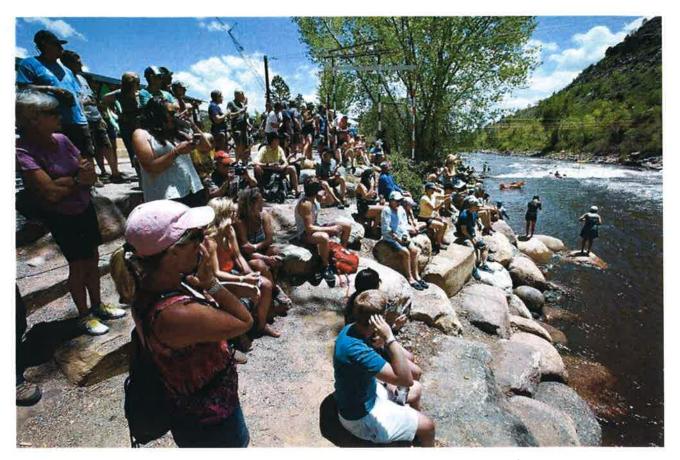
"They've spent over \$110 million on this site." Butler said. "... But the only thing that they've done that substantially improves water quality is to treat the Gold King (drainage) at the mine site. So they've spent a lot of money and have little on the ground to show for it."

Christina Progress, the Remedial Project Manager with the EPA for the site, said she understands the frustration. The agency is working with the CAG to explore ways to expedite the cleanup, but Progress said there are also certain limitations inherent to the Superfund process.

Although it is slow, Churchwell said the Superfund process has worked well in other places to address similar issues and is likely to work in Silverton - albeit slowly.

He also pointed to another potential beacon of hope: a "good Samaritan Law" that would allow qualified groups to undertake mine drainage remediation without saddling the liability. The law, which has been the topic of debate since the 1990s, was introduced with bipartisan support again in the most recent Congress, but failed to make it out of committee.

Economic impact



A large crowd took to the rocks along the Animas River in 2019 to watch boaters compete in Animas River Days at Durango Whitewater Park. (Jerry McBride/Durango Herald file)

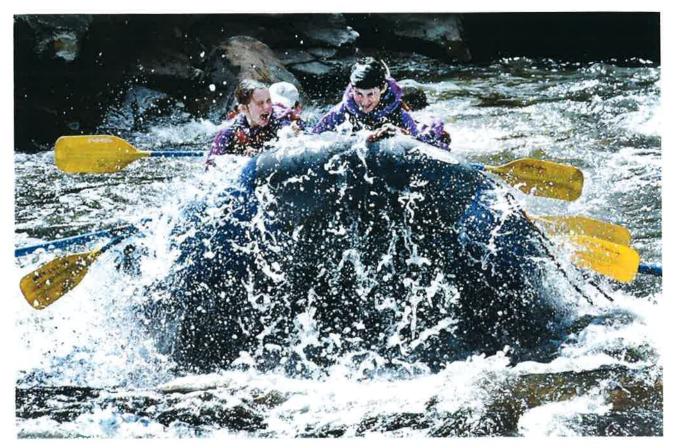
X

Beyond the move to respond to the spill and prevent future spills, the impact of the image of a yellow river on the collective psyche of farmers, consumers, tourists, fishermen and whitewater enthusiasts has endured.

"The economic impact to our business started literally the next day," said Tom Knopick, co-owner of Duranglers Flies and Supplies.

"We still have people coming in today asking, 'Is it OK? How's that toxic spill?'"

"It's in people's minds still today," added his business partner, John Flick.



Durango Rivertrippers and Adventure Tours raft goes through a rapid on the Animas River at the Durango Whitewater Park. The owner of the company says he has yet to be compensated for lost income as a result of the spill. (Jerry McBride/Durango Herald file)

Under the order of La Plata County Sheriff Sean Smith, the river was closed to recreation after the spill. The closure lasted nine days. at which point testing indicated it was safe to reopen.

"We saw more damage after (the 416 Fire) and mudslide entering the river than we did with Gold King, but the social impact that that had - the long-lasting 'orange river in Durango, Colorado' - has done more social damage than the actual impact of the mine spill at this point, which both of which continue to negatively impact our business," said David Moler, the owner of Durango Rivertrippers and Adventure Tours.

Many businesses sought financial relief from the EPA. The agency was thought to be at fault for the spill and ultimately paid half of the \$90 million settlement, sharing liability with the Sunnyside Gold Corp., which owns the mine.

But no businesses have received any compensation.

"What was so disappointing was the administrator of the EPA went in front of a congressional heaving and said, 'We take full responsibility," said David Costlow, executive director of the Colorado River Outfitters Association. "... What's full responsibility seven years later and there hasn't been a determination? It's not a very good look on ... the Obama administration, the Trump administration and now the Biden administration."

Progess said she was unsure if any progress had been made toward compensation and that the agency does not typically comment about pending litigation.

Farther downstream, farmers on the Navajo Nation stopped irrigating their crops with the water from the San Juan River.

Karletta Chief is a professor of environmental science at the University of Arizona, an extension specialist and the community engagement core lead at the university's Superfund Research Center. She said the stigma that accompanied crops that had been irrigated with San Juan River water downstream of its confluence with the Animas was too much to overcome.



Dave Sugnet fly fishes in the Animas River in 2020 in Durango. (Jerry McBride/Durango Herald file)

X

"I think that stigma is something that is, in my opinion, still present today," she said. "I don't think people have completely forgotten about the spill."

In research conducted three years after the spill, Chief found that a majority of farmers had not returned to trade.

Unlike businesses in Durango, New Mexico and the Navajo Nation have received tens of millions of dollars in financial compensation.

But Chief said based on her work in the community, it is difficult to put a dollar value on the stress and anger the spill caused and the anxiety it still induces.

"I don't think that can be done, and I believe that the farmers have not been compensated for all the impacts that happened as a result of the spill that are still present today," she said.

Looking ahead, and now, to clear water



Sayer Fronte, 17, jumps into the Animas River at Baker's Bridge in 2020. (Jerry McBride Durango Herald file)

Progress said the EPA has implemented a "fluid hazards analysis" after the spill to prevent any such event from reoccurring at other sites.

With the S90 million settlement that occurred in January, the EPA is inching toward the process of conducting a feasibility study to determine exactly what work will take place.

And although draining mines will be addressed using the best engineering available, businesses and users of the watershed face a battle, like yellow water trying to run uphill, as they try to overcome the social impact of the spill.

rschafir@durangoherald.com



Are Durango shoppers adjusting to reusable bags?

Jan 10, 2023



Southwest Colorado's unemployment rate rebounds; housing and labor present concerns

Jan 9: 2023



Rising tensions lead Durango baker to attack roommate with a rolling pin

Jan 9, 2023